

PROFESSIONAL SERVICES AGREEMENT NR. 554 ("AGREEMENT")

This Agreement is between Computer Information Systems, Inc., an Illinois corporation, with its principal offices located at 600 Central Avenue, Highland Park, Illinois 60035 (hereinafter referred to as "CIS") and Jack County Sheriff's Office located at 1432 FM3344, Jacksboro, Texas 76458 (hereinafter referred to as "JCSO" or "User"). CIS and JCSO shall also be referred to individually as the "Party" and collectively as the "Parties" hereto. This Agreement specifies the Terms and Conditions under which the CIS Professional Services hereinafter referred to as "Services" are provided to deploy the CIS Program Products detailed in the Deliverables below.

RECITALS

WHEREAS, CIS provided JCSO with a Cost Proposal dated February 9, 2026 for a Public Safety Computer System detailed under the Deliverables below; and,

WHEREAS, JCSO has accepted the CIS Cost Proposal; and

WHEREAS, CIS prepared this Agreement for execution by the parties hereto.

NOW, THEREFORE, in consideration of the Covenants, Terms and Conditions hereinafter set forth, the Parties hereto agree as follows:

DEFINITIONS

"Deliverables" shall mean the Program Products, (Basic Program Products, Special Program Products and Other Program Products with their associated Performance Specifications and Acceptance Procedures), Other Program Products and Professional Services listed below.

"Addendum" shall mean the specifications for each Program Product.

"Addendum A" is the Cost and Payment Schedule

"Addendum B" is the Delivery Schedule

"Addendum C" is the Statement of Work ("SOW")

"Network Technology" shall mean the Host Servers, Workstations, Printers, Scanners, Networks, Network Devices, Mobile Computers and related Software provided and/or specified herein.

"Host Servers" shall mean the Servers and System Software on which the Program Products are installed.

"Host Agency" shall mean the Agency at which the Host Servers are located:
JCSO

"Host Server(s) Location" shall mean:
JCSO
1432 FM3344
Jacksboro, Texas 76458

FILED FOR RECORD

_____ O'CLOCK _____ M

APR 27 2026

VANESSA JAMES, County Clerk
JACK COUNTY, TEXAS

BY _____ DEPUTY

"System" shall mean any combination, or all of the System(s) and Interfaces detailed under the Program Products and the related Professional Services detailed below under Deliverables and in Paragraph A below.

"Additional User" shall mean any other individual municipality or governmental entity that is connected to the Host System at the Host Site that has an Additional User Agreement with CIS. Each individual Additional User Agreement shall detail the quantity of each of the Basic Program Products, Special Program Products, Other Program Products and quantity and type of Professional Services that each said municipality or other governmental entity has purchased from CIS.

"Host Server(s) Operating System" shall mean: Windows Server Operating System

"System Database" or "Database" shall mean: Microsoft SQL Database

BASIC PROGRAM PRODUCTS:	SPECIFICATIONS	ACCEPTANCE
COMPUTER AIDED DISPATCH (CAD) SYSTEM	ADDENDUM D(11)	ADDENDUM M(3)
RECORDS MANAGEMENT SYSTEM (RMS)	ADDENDUM D(12)	ADDENDUM M(3)
JAIL MANAGEMENT SYSTEM (JMS)	ADDENDUM D(13)	ADDENDUM M(3)
CIVIL PROCESS SYSTEM (CPS)	ADDENDUM D(14)	ADDENDUM M(3)
SPECIAL PROGRAM PRODUCTS:		
CAD-E911 INTERFACE	ADDENDUM E(W)	ADDENDUM R(4)
CAD MAPPING SYSTEM (CMS)	ADDENDUM S(3)	ADDENDUM R(4)
CAD-STATE INTERFACE	ADDENDUM S(10)	ADDENDUM R(4)
IMAGE GATEWAY SYSTEM	ADDENDUM Z(W)	ADDENDUM R(4)
MOBILE COMPUTER SYSTEM (MCS)	ADDENDUM P(5)	ADDENDUM R(4)
CIS CONNECT	ADDENDUM P(10)	ADDENDUM R(4)
AUTOMATIC VEHICLE LOCATION SYSTEM (AVL)	ADDENDUM K(5)	ADDENDUM R(4)
ECITATION SYSTEM	ADDENDUM V(5)	ADDENDUM R(4)
LIVE SCAN INTERFACE	ADDENDUM X(6)	ADDENDUM R(4)
JMS-COMMISSARY INTERFACE	ADDENDUM J(5)	ADDENDUM R(4)
OTHER PROGRAM PRODUCTS:		
NETWORK TECHNOLOGY	AMENDMENT NR. 01	ADDENDUM R(4)
PROFESSIONAL SERVICES:		
SOW: SYSTEMS	ADDENDUM C	
SOW: NETWORK TECHNOLOGY	AMENDMENT NR. 01	ADDENDUM R(4)
CUSTOMIZATIONS	PARAGRAPH E	
TRAINING-SYSTEM	PARAGRAPH E	
INSTALLATION OF SYSTEM(S)	PARAGRAPH E	
INSTALLATION OF NETWORK TECHNOLOGY	AMENDMENT NR. 01	
DELIVERY SCHEDULE	ADDENDUM B	
SYSTEM(S) ACCEPTANCE	ADDENDA M(3), R(4)	ADDENDA M(3), R(4)
MAINTENANCE AND SUPPORT	PARAGRAPH D	
WARRANTY	PARAGRAPH B	
RECORDS CONVERSION	ADDENDUM T(42)	ADDENDUM R(4)

ADDENDA TO THIS AGREEMENT:

A, B, C, D(11), D(12), D(13), D(14), E(W), K(5), M(3), P(5), P(10), R(4), S(3), S(10), T(42), V(5), X(6), Z(W)

AMENDMENTS TO THIS AGREEMENT:

Nr. 01 Network Technology

A. GENERAL TERMS AND CONDITIONS

1.0 Basic and Special Program Products: Definition and Acceptance Procedures

1.1 Basic and Special Program Products Definition

The terms Basic Program Products and Special Program Products as used in this Agreement include Systems and Interfaces listed in the Definitions of this Agreement and related published and unpublished materials such as manuals, instructions, processes, engineering, graphical user interface (gui), database design and schema, and other writings related to the System(s), internal and those delivered by CIS, collectively ("Documentation"). The CIS Systems, Interfaces and Documentation are Copyrighted, Proprietary and Confidential Property, collectively hereinafter called "CIS Property".

All modifications, improvements, and custom development related to the System(s), regardless of who requests or pays for such work, shall remain the exclusive property of CIS. User receives only a non-exclusive license to use such modifications as part of the System(s). **ALL RIGHTS TO CIS PROPERTY ARE RESERVED BY CIS. ALL RIGHTS TO CIS PROPERTY ARE RESERVED BY CIS.**

1.2 Acceptance Procedures.

User Acceptance for delivered Basic and Special Program Products shall be solely in accordance with the applicable Specification(s) detailed in the corresponding Addendum listed in the Definitions of this Agreement.

2.0 Other Program Products: Definitions and Acceptance Procedures

2.1 Other Program Products Definition

The term Other Program Products as used in this Agreement are the Copyrighted, Proprietary and Confidential Property provided by third-parties, manufacturers and resellers includes but is not limited to Application Software, Network Technology and Related System Software detailed above in Amendment to this Agreement.

2.2 Acceptance Procedures

Acceptance of Other Program Products shall be in accordance with the published specifications of the manufacturer, including but not limited to warranty, limitations of liability, performance and maintenance and support. Addendum R(4) details the acceptance procedure for Other Program Products.

3.0 Professional Services for all Products

The Professional Services for the Configuration, Deployment, Training, Maintenance and Support for all Products and the Diagnostic Support Services for the Other Program Products are solely in accordance with the General Terms and Conditions, Paragraph E, and Addendum C hereinafter, and Amendment Nr. 01 for Network Technology attached hereto and incorporated herein.

4.0 This Agreement is effective from the "Effective Date" indicated in Paragraph H.11 of this Agreement and will remain in effect until terminated in accordance with the provisions of this Agreement. The User responsibilities detailed hereinafter for Systems' use, Confidentiality, Security, Proper Machine Environment, etc. shall also include any Additional User as defined in the Definitions, above and Paragraph A.6, below.

The cost for the non-exclusive use of the System(s), maintenance and support as described below for a term of one (1) calendar year ("Maintenance Term") from the Date of Installation is hereinafter called the "License Fee(s)". The License Fee(s) are detailed in Addendum A. The Date of Installation as used in this Agreement is defined as that day when the Basic Program Product(s) is Accepted by User in the manner set forth in Addendum M(3). The cost for the non-exclusive use of the System(s) for each additional Maintenance Term by payment of the License Fee is hereinafter called the "Annual License Renewal Fee" subject to the terms of Paragraph G.2 below.

- 5.0 The System(s) may be hosted only on the Host Server(s) listed in the Definitions of this Agreement on the Effective Date of this Agreement at the Site(s) listed in the Definitions of this Agreement and used on Workstations attached within the User's Site(s). The System(s) may not be transferred, migrated or otherwise installed on any other computer, including but not limited to, redundant and non-stop server configurations, without written Amendment to this Agreement and payment of then current fees. Installation on another computer(s) is allowed: (1) in the event of the purchase of a replacement for the Host System(s)' Servers; (2) for storage of backup data, and relocation to another site in event or threat of a natural or man-made disaster
- 6.0 The User agrees to use the System(s) for its internal purposes only. The User will limit access to the System(s) to those employees who require such access in order to use the System(s) in furtherance of the User's business. Such use may only be at the Site(s) designated in the Definitions of this Agreement or in an Amendment to this Agreement.

The User shall not make the System(s) available to any other person, organization, or third party for any purpose or reason including but not limited to installing data extracts, other software applications, occasional users, other agencies, vendors and third party support personnel without notice and express written permission from CIS. In the event(s) the User requires data extract and/or application(s), User shall request CIS to provide the required software applications. CIS will provide the requested software applications at current labor rates that will perform without affecting the System's performance and will maintain the User's required CJIS Security and Confidentiality of its Records and Reporting Information. Allowing third-party access or their software will obviate CIS' Systems Responsibility and breach this Agreement's Terms and Conditions.

This Agreement does not restrict the User's use of the Records, Inquiries and Reports created by the Systems, including the use thereof to extract data by the other User's applications (consistent with Federal/State regulations). In the event CIS' existing Inquiries, Reports or Special Reports Services do not provide for User's data extract requirement(s), User agrees to consult with CIS for the development of a Data Extract Program(s) that will be developed by CIS at User's expense. User agrees not to allow any third party to view, programmatically run or otherwise access to the confidential and proprietary System's Database for any purpose and thereby avoid a breach of this Agreement.

Users and Additional Users may be municipal, county, or state agencies providing public safety and/or criminal justice services meeting state and FBI/CJIS Facility and personnel security reporting, etc. regulations. A governmental agency may become an Additional User only after an Additional User Agreement between the governmental or non-

governmental agency and CIS is executed and any required "intergovernmental agreement" is executed between the governmental agency and the User, a copy of which is forwarded to CIS. Said intergovernmental agreement shall bind the Additional User to the Terms and Conditions of this Agreement including, but not limited to their responsibilities for Network Technology, proper machine environment, confidentiality, security and training. User shall be responsible for collection of CIS' Systems and Professional Services fees and Annual Renewal Fees from Additional Users and for payment of said fees to CIS. The User is responsible for any additional Network Technology and related facility costs required to support the Additional User. Additional Users shall be listed here and/or added by applicable amendment or change order. CIS will meet or exceed and comply with the State Police Agency State System and NCIC Security requirements for transactions with State System.

- 7.0** The User and any Additional Users shall take all reasonable precautions to maintain the confidentiality of the System(s), but not less than that employed to protect its own proprietary and/or confidential records and information. The obligations expressed in this provision shall remain binding upon the User and Additional Users even after termination of this Agreement.

CIS shall take reasonable precautions to maintain the confidentiality of any User documentation and records provided to CIS by User, but not less than that employed to protect its own proprietary and/or confidential records and information. Upon request from User, CIS will return said User documentation and destroy any copies. CIS will meet or exceed and comply with the State Police Agency State System and NCIC Security requirements for transactions with State System.

- 8.0** The User may reproduce any System(s) related materials for its own use as The User must keep backups as specified daily or more often to meet its requirements for data loss in the event of a System outage.
- 9.0** This Agreement and any of the CIS Property may not be assigned, sublicensed, sold, mortgaged, pledged, or otherwise transferred by the User.

10.0 Termination of the Agreement

- 10.1** Upon termination of this Agreement, for any reason, the terminating party(s) shall provide CIS with Due Notice of the desired Termination Date and immediately remit all payments due CIS within five (5) days of receipt of invoice from CIS for said payments due and any additional payments due through the Date of Termination.

If an Additional User is the Terminating Party, User shall upon Due Notice by CIS provide CIS with immediate access on the Date of Termination to delete CIS Software from the Additional User's Workstations and Network devices.

If the User is the Terminating Party, User shall upon Due Notice by CIS provide CIS with immediate access on the Date of Termination to terminate functional operation of the User's System from the Host System and ultimately delete CIS Software from the User's Servers, Workstations and Network devices upon completion of the Option selected by the User detailed below as Options 1 through 3. The User shall deliver to CIS the originals and all copies of CIS Property (whether partial or whole, and regardless of form) of the System(s) and related materials within five (5) calendar days.

- 10.2** Data codes and text data are entered using the System(s) by CIS, the User or any Additional User.

In the event this Agreement is terminated by the User in accordance with this Agreement's terms, the User will have the three (3) User Options detailed below.

If the User is the terminating party, all Additional User(s) will also be terminated and will have the Option to have a stand-alone System with credit of his initial costs for becoming an Additional User of the System(s) as detailed in Paragraph 10.6 below.

- 10.3 User Option 1: User Terminates All Use of the System**
User may contract at Agreement hourly rates with CIS to provide User an export of the Data.
- 10.4 User Option 2: Limited Use of the System**
The User and/or Additional User(s) may continue to have "Limited Use" of the System(s). "Limited Use" is confined to access of Records for View, Update, Inquiries and Reports and Print under Limited Use Amendment to this Agreement. Limited Use applies to RMS, JMS and CPS. All use of MCS and AVL is eliminated for both the User and Additional Users if the User terminates. An Annual License Renewal Fee for Limited Use of the System is generally fifty percent (50%) of the Annual License Renewal Fee.
- 10.5 User Option 3: Conversion of CIS System(s) Records to New Vendor System Records**
CIS will provide the new vendor with technical assistance services at current CIS labor rates that can enable the new vendor's conversion. Vendors shall specify the System(s) Files desired and specify the format and content for CIS to translate its data.
- 10.6 Additional User Option**
If the User is the terminating party, all Additional User(s) will also be terminated. Additional User(s) will have the Option to have a stand-alone System(s) for a credit of its prior initial cost for becoming an Additional User against a current User cost for the System(s) desired. Any Additional User desiring a Stand-Alone System must pay its outstanding CIS Invoice due. CIS also agrees to add to any standalone Agreement(s) any other CIS Products desired at the then current User prices.
- 11.0** User may desire to purchase other CIS System(s) in addition to those listed in the Definitions of this Agreement. CIS agrees to add said System(s) to this Agreement at the then current CIS price by written Amendment or Change Order in accordance with Paragraph H.9 and Addendum A.F below.
- 12.0** Other governmental agencies may purchase System(s) for a given agency using this Agreement at the then current price, terms and conditions of the System(s).
- 13.0** The Specifications, including but not limited to Features, Functions and Data Elements ("Specifications") of the System(s) listed in the Definitions of this Agreement are specified only in the applicable Addendum listed in the Definitions of this Agreement. CIS reserves the right to change said Specifications without notice.

New Versions, Releases and changes to specifications will: (1), preserve User's existing data; (2), preserve or enhance existing functionality; (3), add/or enhance existing features; and (4), make programmatic changes to maintain compatibility with Microsoft Windows and other vendor's operating systems such as Citrix, ESRI, Cisco, Symantec, etc. that continue to evolve and User replacement is required.

B. WARRANTIES AND INSURANCE

1. Warranty

CIS Warrants that each CIS System will provide the features and functions as specified in the applicable Addendum listed in the Definitions of this Agreement for one (1) year from Acceptance of the Basic Program Products as defined in this Agreement, Addendum M(3) and in Paragraphs 3.5.2 and 3.6.3 of Addendum C hereto, so long as the System(s) are properly used in the Machine Environment as specified in Paragraph G.6 below. The User understands, however, that errors may exist or occur in the System(s), and CIS does not warrant that operation of the System(s) will be uninterrupted. CIS will respond to any reported error condition as specified in Paragraph D below. **THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, EXCEPT AS EXPRESSLY STATED HEREIN.**

2. Insurance

CIS is an Illinois Corporation and carries General Corporate Insurance with a \$7,000,000.00 liability limit per claim. The User shall receive at least 30 days' notice from the carrier before said Insurance may be cancelled for non-payment or otherwise. CIS' insurance coverage also includes Workers' Compensation, Automobile, and Property of others while housed at CIS.

Any Other Insurance requested by the User that is provided by CIS will be at User's expense as long as said Other Insurance remains in force and premiums are received by CIS in a timely fashion. Annual premium renewal payments must be received by CIS from User twenty-one (21) days in advance of the premium due date for said Other Insurance.

At the User's request, CIS will furnish the User with a Certificate of Insurance naming the User as an Additional Named Insured.

C. LIMITATION OF LIABILITIES

CIS' liability to User or to Additional User(s) for damages (regardless of the form of action, whether in contract or tort) shall in no event exceed that amount paid by the User or Additional User(s), as applicable, to CIS during the preceding twelve (12) month period for the specific System as to which the claim(s) arose. Under no circumstances shall CIS be liable for indirect, special, exemplary, incidental or consequential damages, including, but not limited to, loss of anticipated savings or profits, loss resulting from business or operations disruption, loss of records or information, or effects on services, persons and other systems even if CIS knew or should have known or had been advised of the possibility of such damages. No action, whether based on contract, strict liability or tort, including any action based on negligence, arising out of the performance of services under this Agreement, may be brought by any party more than one (1) year after such cause of action accrued, except that an action for non-payment may be brought within two (2) years of the date the payment was due.

D. PROFESSIONAL SERVICES FOR SOFTWARE MAINTENANCE AND SUPPORT

CIS' Professional Development Staff provides its Software Maintenance and Support Services. All calls, 24x7x365 are answered directly by CIS Staff with no intervention of computer answering machines, voicemail or third parties. CIS agrees to provide Software Maintenance and Database Maintenance Services for the System(s) and will make all reasonable Efforts to "Correct Errors" reported by the User. An "Error" is defined herein as the failure of a System to substantially meet its Specifications detailed in the applicable Addendum when the User has maintained its hardware, related hardware system software and networks in accordance with the provisions of Paragraphs A.6, G.6 and H.4.

CIS efforts to correct Errors are defined as Technical Programmatic Measures ("Measures") taken by CIS' analysts/programmers to resolve/eliminate an Error that has occurred in an operator's use of the System. Such Measures may take the form of a Configuration Change, Code Table Adjustment or Modification of the Software Program(s) involved. Configuration Changes and Code Table Adjustments may be made shortly after the Error is diagnosed and delivered to the User.

A "Hot Fix" is a programmatic change made to a Software Program that is not linked to other Programs that may be released to the User(s) upon completion and testing. A Hot Fix Modifications Software Program may be made only to a Software Program that is not "Cascade Software Programs."

Cascade Software Programs are those linked to other Software Programs. A Modification to a Cascade Software Program involves programmatic changes to two (2) or more Software Programs. A Modified Cascade Program(s) will generally be released with the next Release because the entire System is subject to lengthy Quality Assurance Testing.

Should CIS find that a reported Error or Performance Problem is not in its System(s) or operational procedures, CIS will advise the User accordingly. In the event that the Error or Performance Problem has resulted from the Machine Environment of the User's facility (power, HVAC, UPS, etc.) not complying with the Network Technology Vendor's specifications, CIS will advise the User and the User will take measures to upgrade and maintain the proper Machine Environment recommended per Paragraph G.6. If the Error or Performance Problem is a result of User modifications, third party software and/or third party access not in compliance with Paragraph A.6 or H.4, or unreported Workstations, CIS will advise the User and the User will cooperate with CIS to remove all User modifications and/or third party access and/or upgrade Network Technology to accommodate unreported Workstations, Mobiles or increases in transactions substantially beyond the transactions provided by the User to CIS for its initial specifications of the Network Technology.

CIS agrees to provide Professional Software Support Services "Support" to assist User personnel by telephone with questions relating to the functional operation and technical issues of the System(s). CIS will use Bomgar by BeyondTrust to facilitate direct access to a User's Workstation. This facility enables CIS to render direct and immediate support to the operating staff reporting an Error or requesting Support. CIS agrees to provide Support by telephone for "Emergency Events" on a 24-hour, 7 day basis. User may define Emergency Event.

CIS agrees to provide its Professional Network Technology Diagnostic Support 24x7x365 for analysis, diagnosis and remedial coordination of Network Technology vendor(s) involved for Network Hardware, Networks and Computer Hardware if Network Technology Support Services are scheduled herein. CIS will support the User and Network Technology vendor(s) until System restoration. User agrees to maintain, at all times, a valid current backup copy of the entire System Library and most Current backup(s) using only the Backup System Software installed or recommended by CIS of the data files to enable restoration of the System(s) when required. Current backup is defined as twenty-four (24) hours or less. Additional data may be lost from that entered since the last backup.

User agrees to provide CIS wideband electronic access to User's Server and Workstations, including using VPN and Bomgar Jump Client, to enable and facilitate CIS' Maintenance and Support Services. CIS maintains an FBI/CJIS Facility Security Plan, and its management and program staff involved in Maintenance and Support Services have FBI clearance for that purpose.

The above Services may be accessed by User's Staff authorized by Users by Toll Free Telephone or e-mail. CIS recommends the User's Staff member encountering a problem use the Toll-Free Technical Support Telephone Numbers to access CIS' Professional Support Services.

The above Services shall be provided by CIS to the User for the System(s) on the Host Server(s) under the conditions that the User is not in default of this Agreement, that the User has made all payments in accordance with this Agreement, and that the User has renewed this Agreement in accordance with Paragraph G.2 in a timely fashion.

E. PROFESSIONAL SERVICES

1.0 General

CIS provides the Deployment, Configuration, Certification and Training Services that are generally described in this Paragraph E and in detail in Addendum C, Statement of Work for a specific Agency and System. CIS will provide the User with an Implementation Guide ("Guide"). The Guide will contain documentation for code tables, Geofile, MSAG, MAP, etc. The User will use the Guide to provide CIS with the required Documentation. CIS desires that the User supply said documentations in "Soft form" as available. CIS will use this documentation to configure and generate the User's Systems.

2.0 Systems Deployment Services

2.1 Preparation of the System(s) will be performed at CIS.

2.2 CIS will provide the User with the Network Technology Specifications required in response to requirements specified by the User for the System CIS will provide.

2.3 The Systems will be deployed by CIS after the Host System is loaded with Windows Server 2022 and SQL 2022 in accordance with CIS specifications.

2.4 The System(s) shall be transmitted by CIS electronic download to Host Server(s).

3.0 System Configuration and Certification Services

- 3.1** CIS will provide the User and Additional User(s) Network Diagrams required by the State's CJIS/NLETS Network.
- 3.2** CIS will configure the Network Technology and System for operation over User's and Additional User(s)' local area network (LAN) and wide area network(s) (WAN(s)) to the Host Site.
- 3.3** CIS provides the User with a single set of Code Tables with Codes that will uniquely identify each User independent of Agency. The Code Tables will enable the User to display screens and print reports in which the certain parameters are User defined. Entries defined by CIS, State or Federal agencies are not subject to change by the User.
- 3.4** No customizations, enhancements or changes of any kind to any System collectively hereinafter called ("Changes"), other than those described above will be performed under this Agreement. Any such Changes, without exception must be specifically described in Addendum C and itemized in Addendum A or Amendments hereto.
- 3.5** CIS will perform an Operational Performance Test of all Workstations with the Host System for Operational Certification. The User will witness the test and certify same for each Workstation.
- 3.6** User shall remedy any User Workstations or Mobiles not in conformance with CIS specifications.

4.0 Training Services

User Training performed by CIS for the System(s) includes Management Orientation and Training for Management Personnel and Operations Training for Operations Personnel for the System(s).

- 4.1** The Management and Orientation Training for the management staff is conducted at the User's facility.
- 4.2** Operations Training for operations personnel is conducted at User's facility.
- 4.3** Costs for the Systems Training and Installation Services that will be provided by CIS are specified in Addendum A of this Agreement.
- 4.4** Additional Training and Installation Services (Additional Services) beyond those specified in Addendum A and C are available at the rates in effect at the time such services are requested. Additional labor, travel and living costs incurred by CIS personnel in connection with said Additional Services are billable at additional cost to the User.
- 4.5** User is responsible for all other User's costs (User's Facility Make Ready including UPS, Generator, HVAC, Electrical Wiring, etc.)
- 4.6** CIS will provide a soft copy manual and updates for each System acquired. The User may reproduce additional copies for internal use only.

- 4.7 The User may video for its own use any training session provided by CIS. The User agrees to limit access, refrain from disclosing and keep said video confidential in the same manner described in Paragraphs A.4 and A.6 above.
- 4.8 Any modifications to the scope of Professional Services described herein or in Addendum C must be documented through a formal Change Request process. Each Change Request will detail the additional work, associated costs, and timeline impacts. No additional work shall commence until the Change Request is approved and signed by both parties.

F. PURCHASE OF ADDITIONAL BASIC, SPECIAL AND OTHER PROGRAM PRODUCTS

- 1.0 User may purchase additional Basic and Special Program Products detailed in Addendum A, Paragraph E for a period of eighteen (18) months from the Effective Date of the Agreement.
- 2.0 In the event the User requests CIS to purchase Other Program Product(s), CIS will make such purchase as Agent on behalf of the User and will add said purchases to the System under this Agreement or an amendment.

G. ADDITIONAL CONSIDERATIONS

1.0 Payment Terms

Payments Scheduled in Addendum A and in any Amendment(s) hereto are due and payable on receipt.

2.0 Annual License Renewal Procedure

The Annual License Renewal Fee is due and payable on each anniversary of the Date of the Acceptance of the Basic Program Products as defined in Paragraph B.1 above. This fee provides for continued use of the System(s), for the Maintenance Term as specified in Paragraph A.4 above, any new releases of the System(s), software maintenance and software support in accordance with Paragraph D, and continuance of the Warranty provided in Paragraph B, during each annual renewal period. New releases of the System(s) scheduled in this Agreement do not include new Systems or Products marketed and sold separately by CIS for the same user application.

Failure to pay the Annual License Renewal Fee within sixty (60) days after written notice by CIS will automatically terminate this Agreement, and User must immediately return the System(s) in accordance with Paragraph A.10.

CIS reserves the right to adjust the Annual License Renewal Fee for the System(s) each year. Any increase will be applied automatically on the anniversary of the Date of Installation and shall not exceed 10% per year of the current License Renewal Fee. This provides pricing predictability while allowing for necessary adjustments based on economic conditions. No additional notice beyond this Agreement shall be required for these annual adjustments.

3.0 Taxes

The License Fee(s), Services Fees, Annual License Renewal Fee and Other Program Products provided do not include taxes. If CIS is required to pay any sales, use, excise or other taxes, licenses and permits (whether federal, state or local) imposed with respect to this Agreement, such taxes shall be billed to and paid by the User. Taxes based on CIS' net income or assets shall be the sole responsibility of CIS. CIS is responsible for any applicable Franchise Fee. User is responsible for State or Local Taxes, Fees, etc. that may be applied to this Agreement.

4.0 Non-Renewal or Termination By CIS

- 4.1** In the event that the User offers to renew this Agreement in accordance with Paragraph G.2 above and CIS (or its assignee) does not accept said offer, CIS agrees to grant the User a perpetual single computer non-transferable object code license for the System(s).
- 4.2** In the event the User is granted a perpetual object code license under the provisions of G.4.1 above, User shall continue to be bound by all the terms contained in this Agreement except the terms regarding continued or subsequent renewals.
- 4.3** In the event CIS goes out of business and there is no successor, CIS will provide the User with a copy of the latest source code of the System(s) purchased hereunder.

5.0 Delivery

The Estimated Delivery Schedule is detailed in Addendum B and C. CIS does not warrant a Specific Delivery Schedule because: (1), System's Implementation Tasks must be completed, often serially by CIS and User; (2), CIS' and User's schedules and operations are subject to change without notice due to recurrent events and/or unforeseen events beyond control of CIS or User; and (3), technical problems may arise from User's System and/or other CIS concurrent projects that will adversely affect all CIS' Delivery schedules. User shall be prepared to operate its current systems until the Statement of Work (Addendum C) is completed.

6.0 User Responsibilities

The User Responsibilities may be distributed and/or shared with the Additional User(s).

6.1 Network Technology

The User is responsible for purchase and/or upgrade of the following Network Technology according to CIS Specifications unless CIS has been contracted under this Agreement or amendment hereto to act as Agent on behalf of the User for purchase of any, but not limited to the following:

- Servers and Related Hardware Software
- Routers, Firewalls and Switches
- Racks
- CAD Workstations
- RMS Workstations
- JMS Workstations
- MCS Workstations
- Other Application Software

The CIS Specifications will be provided to the User upon commencement of completion of Addendum C, Task 1 when CIS acquires from the user the required documentation

including but not limited to peak shift number of operators, operation profiles, record rates, life cycle growth rates, etc., necessary to develop said Specifications.

6.2 Machine Environment

The User is responsible for creating and maintaining at the User site and any backup site the proper Machine Environment that is detailed in Manufacturers' applicable specifications, for the Network Technology including Host Server(s) and all site preparation, facilities (HVAC, Electrical, LAN, Network(s), etc.), and for all computer hardware and hardware related system software, database, and for data input costs, directly and indirectly related to the utilization and performance of the System(s) furnished hereunder, whether or not the User has been notified by CIS of said equipment, hardware and software, labor and materials costs and facilities requirements, even if CIS has been advised of said requirements. The User is responsible for all the above in order to be fully prepared for installation of the System(s) by CIS and for maintaining the performance and reliability of the System and the Network Technology over time at their respective sites.

If at any time CIS believes, in its professional opinion, that User is not providing a proper Machine Environment, CIS will provide written notice of its opinion to User within 24 hours of discovering that in CIS' opinion, User is not providing a proper Machine Environment. Said Notice will include Hardware and/or Hardware related System Software requirements.

6.3 Facility Readiness

User is responsible for advising CIS if any condition exists which would prevent installation of the System(s). Failure of the User to provide CIS with due notice of any condition which would prevent installation of the System(s) will make the User liable for any incidental additional labor, travel or per diem costs experienced by CIS.

CIS will inspect User's facility prior to the installation of the System(s) and provide User with written notice of any inadequacies or deficiencies as soon as possible so that User can correct any inadequacies or deficiencies prior to the installation of the System(s).

6.4 Network Technology Performance Upgrades

Performance of the System(s) on the Host Server(s) networks and database are subject to factors beyond the control of CIS. User is responsible for any Host Server(s) and Machine Environment, network and database hardware, software and services, and upgrades thereto, that may be required to achieve and maintain over time the performance desired by the User under any and all operating environments encountered by the User when using the System(s), required by User for expansion, enhancement, Additional Users or additional Systems or required by manufacturers of related software products including but not limited to Microsoft Operating Systems or Databases, Citrix, Symantec, Business Objects, ESRI, and obsolete and/or unsupported computer hardware and/or related software.

6.5 Network Technology Upgrades

User shall anticipate Host Computer replacement within five (5) years and hardware related software as new versions are required for continued Systems Operation. CIS will provide written notice when said hardware and/or software upgrades should be made.

7.0 License Fee Basis and Additional License Fees

The License Fees listed in Addendum A for each System (CAD, RMS, CPS, MCS, AVL, etc.) are based on the maximum number of attached Workstations (WS) that will be used to access each System regardless of frequency of access of any given WS or Mobile. User agrees to notify CIS on at least an annual basis of any incremental increase in WS or Mobile for each System over that listed in Addendum A. The License Fee for JMS is based on the number of Beds.

User agrees to pay the incremental increase at the then current License Fees for the incremental increases in WS, Mobiles or Beds within two (2) months of receipt of invoice from CIS or no later than within two (2) months of the start of its next fiscal year.

Notwithstanding the above, if any System listed in Addendum A or Amendment(s) is specified as "Unlimited", no additional CIS System's License Fees will be due for increases in WS, Mobiles or Beds as applicable.

In the event that scheduled Systems and/or Professional Services scheduled herein are deleted or otherwise not delivered and User has paid funds in whole or in part to CIS ("Encumbered Funds"), CIS will upon request retain said Encumbered Funds in a CIS trust account until the User directs CIS on their disposition(s).

H. GENERAL TERMS

1.0 Patent or Copyright Infringement

CIS certifies that it has title to or a proprietary right to license its System(s). CIS will defend the User against any claim that one of its Systems covered by this Agreement infringes a U.S. patent or copyright, provided that the User promptly notifies CIS in writing of the claim and CIS shall have control of the defense and all related settlement negotiations. The User shall cooperate with CIS in every reasonable way to facilitate such defense. Under the aforesaid conditions, CIS will pay the resulting costs, damages and attorney's fee finally awarded.

2.0 CIS Property Rights

THE CIS PROPERTY RIGHTS AS DEFINED IN PARAGRAPH A.1 ABOVE SHALL AT ALL TIMES REMAIN CONSTANT AND IN FULL FORCE DURING THE TERM(S) OF THIS AGREEMENT AND THEREAFTER WITHOUT LIMITATION.

3.0 User and Additional User(s) Data

User and Additional User(s) agree and acknowledge that in the event User or Additional User(s) terminates this Agreement for any reason including non-payment of the Annual License Renewal Fee, access to said User's or Additional User(s)' data will be subject to the provisions of Paragraph A.10 above. In the event CIS terminates this Agreement in accordance with Paragraph G.4, the provisions of G.4 shall apply to access User's and Additional User(s)' data.

4.0 Dedicated System Security

4.1 User agrees to dedicate the Host System(s) and Database exclusively to the CIS System(s) and exclude any other User applications code or software products including third party programs accessing the Database or access by third parties. User will, thus avoid exposing the System(s) to incompatibility problems, performance problems, and unauthorized access. Multiple non-CIS applications will compromise CIS' ability to take

responsibility and provide continued Database responsibility and System's optimum performance because different applications have unique requirements including Database performance tuning.

- 4.2** User agrees to make no changes to the Host Server(s), systems software or network without prior notice to CIS for review and authorization by CIS.
- 4.3** User is advised that CIS is prepared to manage and load all Software Updates and/or provide 24 x 7 x 365 Network Diagnostics and support that will initiate determination of the nature of any problem, contact responsible hardware and network maintenance suppliers and monitor problem resolution until complete. CIS will provide a written proposal to add these services to this Agreement if not already scheduled.
- 5.0 Reference**
The User authorizes CIS to use its name as a reference for the CIS System(s) covered by this Agreement.
- 6.0 Off-the-Shelf**
User acknowledges that the Products purchased under this Agreement are commercial off-the-shelf. CIS does not offer or provide consulting, works-for-hire or custom software development.
- 7.0 Venue and Jurisdiction**
This Agreement shall be deemed to be executed in Highland Park, Illinois, U.S.A. and shall be governed by the internal laws of the State of Illinois and not its choice laws. The parties hereto agree that the jurisdiction and venue of any court action or proceeding brought by either party against the other party hereto for the enforcement of any provision of this Agreement shall be solely proper in the U.S. District Court of Northern Illinois, at Chicago and nowhere else. A counter claim may be filed by either party only in the venue of the original action.
- If any provision of this Agreement is invalid or unenforceable in any circumstances, the remainder of this Agreement, and the application of such provision in any other circumstances, shall not be affected thereby. The Terms and Conditions of this Agreement, as they relate to the Systems and Services to be provided hereunder, shall be governed by the Uniform Commercial Code in effect in Illinois from time to time; however, to the extent the terms of this Agreement are in conflict with the terms of the Uniform Commercial Code, this Agreement's terms shall govern.
- 8.0 Order of Precedence**
In the event of a dispute between the parties hereto with regard to any specifications, Terms or Conditions herein, the order of precedence shall be this Agreement, the Delivered Product(s) System Specifications including without limitation their Features and Functions that are solely specified in the Addenda listed in the Definitions of this Agreement and in Paragraph A.13, and lastly, by any contract documents that may be provided by the User.
- 9.0 Agreement Scope**
This Agreement constitutes the entire Agreement between the parties, and no representation, condition, understanding, proposal(s) or agreement of any kind, oral or written, shall be binding upon the parties unless incorporated herein. This Agreement

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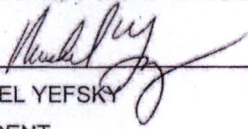
may not be modified or amended except by an agreement in writing signed by both parties hereto.

10.0 Valid Date

This Agreement shall be null and void unless accepted and duly executed by User and received by CIS by the date of March 27, 2026. CIS may extend said date in writing.

11.0 Signatures of Acceptance below will constitute an Agreement. The Effective Date of this Agreement is the last date entered below.

COMPUTER INFORMATION SYSTEMS, INC.

SIGNATURE: 

NAME: MICHAEL YEFSKY

TITLE: PRESIDENT

DATE: MARCH 10, 2026

JACK COUNTY SHERIFF'S OFFICE

SIGNATURE: _____

NAME: BRIAN KEITH UMPHRESS

TITLE: COUNTY JUDGE

DATE: _____

SIGNATURE: 

NAME: CHARLES HAUGER

TITLE: SHERIFF

DATE: 3-25-26

**ADDENDUM A
COST AND PAYMENT SCHEDULE**

A. Systems, Professional Services And Other Program Products

1.0 Systems

1.1 Basic Program Products

CAD Client (2)
RMS Client (1)
JMS Beds (96)
CPS Client (1)

1.2 Special Program Products

CAD-E911 Interface
CAD Mapping System (CMS)
CAD-State Interface
Image Gateway
MCS CAD/Map/AVL/MFR Client (20)
MCS State Interface
CIS Connect – Site License
E-Citation Client (20)
Court Interface
Live Scan Interface
JMS-Commissary/Telephone Interface

2.0 Professional Services

2.1 Application Documentation

2.2 Installation, Configuration and System Generation

2.3 Onsite Training

System Manager (3), Dispatch (8), Patrol/Investigations (20), Records (1), Evidence (1),
Corrections (14), Cutover Training

2.4 Records Conversion - Kologik

2.5 First Year Maintenance and Support - 24x8x365

3.0 Other Program Products

Hardware (Amendment Nr.01)
System Software (Amendment Nr. 01)
Barcode Hardware (Amendment Nr. 01)

B. Payment Schedule

CIS proposes to provide the System on a Subscription basis as follows:

	Annual Payment
1	\$ 22,000.00
2	\$ 22,000.00
3	\$ 23,980.00
4	\$ 23,980.00

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5 \$ 26,138.00

The First Payment is divided as follows:

 Upon execution of the Agreement: \$ 10,000.00
 Due October 15, 2026: \$ 12,000.00

The second and subsequent payments are due on the first anniversary date of System Go-Live. In the event that a specific date is desired by the User, the First Annual License Renewal Payment, and subsequent years, will be prorated to occur on that date.

C. Terms

Net due upon receipt of Invoice as scheduled.

D. Additional Annual Subscription Fees

The following CIS Additional Subscription Fees are guaranteed for three (3) calendar years from the Effective Date of this Agreement:

CAD Client	\$ 3,000.00
RMS Client	\$ 1,000.00
MCS CAD/Map/AVL Client	\$ 1,000.00

**ADDENDUM B
DELIVERY SCHEDULE**

The Delivery Schedule detailed below represents a minimum time estimate based on a current starting date. The average time experienced with users for System Deployment ("Delivery") ranges from nine (9) to eighteen (18) months and is largely dependent on the number of System(s) and agencies involved. The Actual Schedule ("Schedule") will depend upon the date of receipt of order, User delays caused by season, personnel, community events, technical problems and other factors beyond the control of CIS or User. Delivery of Special Program Products may extend the Schedule. The Minimum thirty (36) week Estimated Schedule below is After Receipt of Order (ARO):

<u>TASK</u>	<u>ARO</u>
1. Documentation	8 th week
2. Other Program Products: Specification, Procurement and Delivery	12 th week
3. Network Drawing per State CJIS Requirements	12 th week
4. Network Technology Preparation at CIS	12 th week
5. Network Technology Installation at JCISO	12 th week
6. Special Program Products Generation at CIS:	
CAD-E911 Interface	12 th week
CAD Mapping System	12 th week
CAD-State Interface	12 th week
Image Gateway System	12 th week
Mobile Computer System (MCS)	12 th week
CIS Connect	12 th week
E-Citation System (ECS)	12 th week
Automatic Vehicle Location (AVL) System	12 th week
Live Scan Fingerprint Interface	12 th week
JMS-Commissary/Telephone Interface	12 th week
7. System Generation at CIS	22 nd week
8. System Review and Acceptance	28 th week
9. Delivery, Installation, Acceptance Verification and Systems Preparation	29 th week
10. Cloud Backup Provisioning	29 th week
11. Final Installation and On-Site Personnel Training	36 th week
12. One (1) Year CIS Systems Warranty, Maintenance and Support	36 th week
13. Other Program Products Maintenance and Support	36 th week
14. Records Conversion	To be Determined

**ADDENDUM C
STATEMENT OF WORK ("SOW")**

This SOW details the Professional Services ("Services") provided by CIS in connection with the Program Products provided and the User's responsibilities under this Agreement.

1.0 Program Products

1.1. Basic Program Products

Computer Aided Dispatch (CAD)
Records Management System (RMS)
Jail Management System (JMS)
Civil Process System (CPS)

1.2. Special Program Products

CAD-E911 Interface
CAD Mapping System
CAD-State Interface
Image Gateway System
Mobile Computer System (MCS)
CIS Connect
E-Citation System (ECS)
Automatic Vehicle Location (AVL) System
Live Scan Fingerprint Interface
JMS-Commissary/Telephone Interface

1.3. Other Program Products

Network Technology: Hardware
Network Technology: Statement of Work

1.4. Manuals

CAD Operator Guide
RMS Operator Guide
JMS Operator Guide
CPS Operator Guide
MCS Operator Guide
CIS Connect Operator Guide
E-Citation Operator Guide
Security Manual
Code Table Manual

2.0 Professional Services (Services)

2.1. General Administrative Services

CIS will provide the Services to administer the Tasks detailed in Paragraph 3.0, below. The CIS Project Manager will have responsibility to assemble a CIS Deployment Team of professionals consisting of Network Engineers, Operations Analysts, Developer/Programmers and Trainers that will participate in the Tasks listed in Paragraph 3.0 below. The CIS Project Manager will also coordinate the Work and schedule the CIS personnel at CIS and at the User site.

2.2. With the User's Project Manager, CIS will discuss this Agreement, this Statement of Work, and the Change Order Procedures in the event the User requests changes that

involve additional money and/or time. The User will assign a Project Manager to work with the CIS Project Manager as the point-of-contact.

- 2.3. Provide orientation for new CIS project team members.
- 2.4. Establish and administer detailed CIS project Schedule of Tasks with a Pert Chart ("Project Plan") and revise Project Plan based on User and CIS events that impact the Schedule.
- 2.5. Provide email notices to User when certain Tasks detailed in Paragraph 3.0 below can be scheduled.

3.0 Tasks

CIS will perform the following Tasks under this SOW, consisting of: (1) tasks which are required and incidental to CIS' generation and deployment of its Systems and (2) the delivery of Network Technology and any other products or services that are added under any Amendments or Change Orders.

3.1. Task 1 – Documentation

- 3.1.1. CIS will provide the User with a Project Plan that details the information and documentation CIS requires including GIS Data, Geofile, Codes Tables, Officer ID's, Unit Numbers, Recommendation Strategies. If User's current data is to be converted, User will provide access to said data.
- 3.1.2. CIS will assist the User remotely in fulfilling documentation requests.
- 3.1.3. CIS will schedule a series of online meetings to review the User's existing operations and demonstrate the CIS Systems' operations.
- 3.1.4. CIS will review User's documentation and make recommendations to the User to satisfy its requirements and make revisions as available alternatives are explored.

This Task is complete when CIS receives its required Documentation from the User.

3.2. Task 2 – Other Program Products, Specifications, Procurement and Delivery

- 3.2.1. Based on the documentation and information received in Task 1, CIS will prepare Other Program Product Specifications (Amendment Nr. 01).

3.3. Task 3 – Network Drawing per State CJIS Requirements

CIS will assist the User in preparing a Network Drawing

3.4. Task 4 – Network Technology Preparation at CIS

See Amendment Nr. 01 for Details

3.5. Task 5 – Network Technology Installation at JCISO

See Amendment Nr. 01 for Details

3.6. Task 6 – Special Program Products Generation at CIS

3.6.1. CIS will initiate individual sub-tasks for preparation of the following:

CAD-E911 Interface
CAD Mapping System
CAD-State Interface
Image Gateway System
Mobile Computer System (MCS)
CIS Connect
E-Citation System (ECS)
Automatic Vehicle Location (AVL) System
Live Scan Fingerprint Interface
JMS-Commissary/Telephone Interface

3.6.2. The following Special Program Products may be delayed delivery:

None

3.7. Task 7 – System Generation at CIS

3.7.1. Reformat User's documentation for use in the System such as Code Tables, Shape Files, etc.

3.7.2. Generate User's System based on JCSO documentation, information and requirements obtained by CIS in Task 1.

3.7.3. Enter sample records on User's System generated in Paragraph 3.7.2, above.

3.7.4. Test User System.

This Task is complete when CIS generates the System(s).

3.8. Task 8 – System Review and Acceptance

System Review and Systems(s) Acceptance will commence after System Generation in Task 7 on CIS Server(s) and Workstation(s) or and after User's Server(s), Workstation(s) and Network Hardware are installed and fully operational.

3.8.1. System Review

Task 8 grew out of our experience that an agency's initial success of the System is directly related to the degree its upper management understands and is involved with the System prior to actual on-site installation and operation. JCSO's management staff for dispatch, records, patrol, jail and civil as appropriate and the User's Project Manager will attend remote sessions where CIS will demonstrate the System as generated in Task 7.

The primary objective will be to transmit a sufficient working knowledge of the System so that JCSO can:

- Review and operate hands-on the actual Systems to be delivered.
- Anticipate the impact of the new Systems on the existing operations.
- Review any potential conflicts between the present User current system and the CIS Systems.
- Establish any new policy and directives in advance for the CIS Systems.
- Know the content of the training and approve a training schedule best suited to JCSO's specific staff.
- Train For:

- Geofile Preparation
- Code Table Maintenance
- Security
- GIS Integration Support
- Plan For Training

3.8.2. System(s) Acceptance For Basic Program Products – Step 1 Delivery to User

At the conclusion of 3.8.1, CIS will conduct Phase 1 System Acceptance for Delivery in accordance with the procedure detailed in Addendum M(3). Demonstration that the Systems are operational and conform to the Addenda Specifications attached hereto shall constitute Phase 1 Basic Program Products Systems Acceptance by the User. User's authorized representative will execute Sign-Off Sheets as prepared in advance by CIS for System(s) Acceptance for Basic Program Products – Step 1 in accordance with Addendum M(3).

3.8.3. Special Program Products

The Acceptance Procedure for Special Program Product(s) is detailed in Addendum R(4). The Acceptance Procedure may be performed simultaneously with Phase 1 above on a phased basis or upon availability for delivery of each Special Program Product(s).

3.8.4. Other Program Products

Other Program Product(s) are accepted in accordance with Addendum R(4). Other Program Product operation and performance is based on Information and Specifications supplied by the vendor/manufacturer of each Other Program Product(s). Delivery and installation is phased as required for utilization of each Other Program Product.

3.8.5. Train User for on-site readiness for On-Site Training.

3.8.6. Deliver Trainer Guide(s) and Operator Guide(s) for the System(s) for use in preparation of staff for on-site training.

3.8.7. User will execute Sign-Off Sheets for Training, Delivered Items, and Acceptance Step1.

This Task is complete when CIS provides Manuals and Acceptance Tests are completed and accepted.

3.9. Task 9 – Delivery, Installation, Acceptance Verification and Systems Preparation

3.9.1. Delivery and Installation of Basic Program Products and Available Special Program Products

CIS will electronically install the Basic Program Products and Available Special Program Products (including any Code Table additions and modifications from Task 8 above) on the User's Servers on completion of Task 8 – Paragraph 3.8.2 and 3.8.3 above.

3.9.2. Basic Program Products and Available Special Program Products Acceptance Verification, Step 2.

3.9.2.1. System(s) Acceptance For Basic Program Products – Step 2

The System Acceptance Verification is conducted by CIS demonstrating that the Systems are operational as Accepted remotely in Phase 3.8.2 above. This constitutes Final Acceptance of the Basic Program Product Systems configured specifically for the User. User's authorized representative will execute Sign-Off Sheets as prepared in advance by CIS for System(s) Acceptance for Basic Program Products – Step 2 in accordance with Addendum M(3)

3.9.2.2. System(s) Acceptance For Available Special Program Products – Step 2

The System Acceptance Verification is conducted by CIS demonstrating that the Systems are operational as Accepted remotely in Phase 3.8.3 above. This constitutes Final Acceptance of the Available Special Program Product Systems configured specifically for the User. User's authorized representative will execute Sign-Off Sheets as prepared in advance by CIS for System(s) Acceptance System(s) Acceptance for Special Program Products - Step 2 in Addendum R(4).

3.9.3. Agency Preparation

User System preparation includes completion of the Geofile, Security and Code Table entries. The User System Preparation can extend from four (4) weeks to months depending on resources the User can apply to this Task.

This Task is complete when the System(s) are installed, Acceptance is verified and the User completes Agency Preparation.

3.10. Task 10 – Cloud Backup Provisioning

3.11. Task 11 – Final Installation and On-Site Personnel Training

3.11.1. Installation of Modifications

Installation will be performed electronically by CIS on the day prior to commencement of on-site training. CIS will review the initial installation(s) and load any System updates that have been released during the time interval between the initial and the final installations.

3.11.2. CIS will provide up to fifteen (15) days of Staff training on Systems for User personnel. This level of effort will provide one hundred twenty (120) hours of training from 8:00 AM to 5:00 PM and includes training classes and cut-over support.

3.11.3. The training classes to be provided as follows:

- System Administration
- Records Operator
- Dispatcher/Call Taker
- Patrol Officer
- Property Clerk
- Investigator
- Civil Process Operator
- Correctional Officer

- 3.11.4. The System Administration, CAD and RMS modules are eight (8) hours in length and may be attended by four (4) to six (6) personnel per session. All other modules are four (4) to eight (8) hours in length and may be attended by four (4) to eight (8) personnel per session.
- 3.11.5. Additional training days require formal authorization by the User and will be billed at \$ 2,400.00 per day plus travel and diem expenses. User shall estimate the number of persons to be trained for each System and advise CIS to adjust the Agreement cost for the actual number of days required.
- 3.11.6. On-site training will commence after completion of Task 8 and when the User can schedule its personnel for training. It is assumed that the User will go live immediately after training.
- 3.11.7. CIS will reset the database to remove practice records when the User advises CIS that the User will initiate "live" operations.

This Task is complete when CIS has provided the required number of Training days as detailed in Addendum A, above.

- 3.12. **Task 12 – One (1) Year CIS Systems Warranty, Maintenance and Support**
The one (1) year Maintenance Term commences on System Go-Live.
- 3.13. **Task 13 – Other Program Product Maintenance and Support**
CIS Support and License Monitoring of Other Program Products are not currently included in this Agreement. CIS recommends this 24X7X365 be included in this Agreement or amendment thereto.
- 3.14. **Task 14 – Records Conversion**
CIS will develop a project plan to provide conversion of the User's current data.
- 4.0 **User Responsibilities**
User will be responsible for the following tasks:
 - 4.1. **Project Management of Hardware, Network, and Database Implementation**
 - 4.1.1. Project management tasks in this Paragraph apply to Amendment Nr. 01 and any other hardware, network, local LAN workstations, printers and software that is provided by the User from any other vendor(s).
 - 4.1.2. Obtain server, workstation, database and printer requirements from CIS.
 - 4.1.3. User shall dedicate Host System Servers provided to the CIS System(s) and exclude all third parties and all applications from third parties. CIS will maintain the SQL database.
 - 4.1.4. User will manage the performance in connection with hardware, software and services provided by any other vendor(s) associated with this Project. Included in this responsibility, User will facilitate direct contact between CIS and said vendor(s) as required.

4.1.5. Provide CIS up-to-date User network and hardware information to facilitate CIS' access to servers and workstation at User's site(s).

4.1.6. Provide CIS with copies of any reports and/or documentation that involve CIS.

4.2. CIS Project

4.2.1. Purchase of all CIS recommended necessary equipment, software, materials, parts, installations, labor and services to provide fully functional and operational hardware, support facility and network meeting all applicable CIS and manufacturer and industry standards and codes with the capacity to receive the installation of CIS Program Products and provide support of User's operational needs.

4.2.2. User shall assign a Project Manager and System Manager to be the principal points of contact between CIS and the User.

Each Additional User, if any, shall assign a Principal Contact for CIS. User shall be responsible for the performance of the Additional Users under this Agreement.

4.2.3. Ensure User's management level personnel availability as required in Task 8, above.

4.2.4. Schedule and prepare User's personnel for on-site training as required in CIS Task 10 above.

4.2.5. Deliver to CIS any Development Environments and/or Hardware as specified in the applicable Addendum.

4.2.6. Contract with vendor(s) for on-site LAN and Network maintenance and support and/or train staff for this purpose. CIS recommends that CIS provide Diagnostic Network/WAN support for Projects involving remote sites and/or Additional User(s). CIS will provide a proposal.

5.0 Estimated Schedule

CIS will commence performance of this Statement of Work within two (2) week(s) after CIS receives an executed Agreement and any required Purchase Order.

6.0 Change Order Procedure

Change Orders to the SOW may be requested at any time by either party to the Agreement. Since a Change Order may affect the price, schedule or other terms of the Agreement, both the User and CIS must approve any Change Order.

This procedure will be used by User and CIS to control changes to the Statement of Work and changes to any previously approved deliverables.

6.1. All Change Order Requests will be submitted in writing by User. User will describe the change and include whatever rationale is applicable including marked up screens and reports.

- 6.2. CIS will respond with the estimated effect the change will have on the Statement of Work, price and delivery. If accepted by the User, CIS will prepare a formal specification for incorporation in the Change Order.
- 6.3. CIS does not warrant that it will accept any Change Order request. Only Change Orders that are consistent with CIS long term general enhancement goals for its Products will be considered by CIS. CIS will retain all rights and title to any software that may result from any Change Order.
- 6.4. Approved Change Orders will be incorporated into the Agreement.

7.0 Scope of Services

CIS provides professional, consulting, engineering and programming services (Professional Services) only in connection with the Systems.

These Professional Services are for modification and reconfiguration of its off-the-shelf Systems to the User's operational requirements and the User's State and FBI CJIS Security Amendments.

Addenda\Delivery Schedule (B), Statement of Work (C)\Master Delivery Schedule (B), Statement of Work (C)
08042023

**ADDENDUM D(11)
COMPUTER AIDED DISPATCH (CAD) SYSTEM**

1.0 COMPUTER AIDED DISPATCH (CAD)

1.1 FEATURES

The principal CAD features are as follows:

- Windows E911 ANI/ALI Data
- Automatic Entry of CAD fields of E911 ANI/ALI
- Reverse geocodes ALI Cellular Lat/Long to closest Street Address
- Verifies Addresses
- Verifies Intersections
- Verifies Common Places
- Translates Alias Street Names
- Translates Alias Common Place Names
- Automatic Incident Number Generation By Agency and Service
- Determines Police, Fire, EMS and Public Works Responses
- Provides Multiple Service Dispatch For Single Incidents
- Date and Time Stamps Transactions
- Provides Audit Trail
- Command Line
- Integrated with NCIC/State Interface
- Parses NCIC Return Data for Persons, Vehicles, Boats, Firearms, Articles
- Integrated Racial Profiling
- Transport
- Wrecker Rotation
- Day/Night Mode
- Multiple Unit Status/Incident Status Windows
- Multiple CAD Entry Windows
- Quick Entry Window
- Unit On/Off Duty Window
- Unit Drag/Drop for Incident Assignment
- Quick Entry Field Initiated Screens
- Pending Incident Check
- Prior Incident Check
- Premise Response File
- Call Scheduling, On Time and Recurrent
- Call Stacking
- Integrated with CAD Mapping System (CMS)
- Displays E911 and Phase 1, Phase 2 Wireless Calls on CMS
- Displays Incident's Location and Units on CMS
- Dispatches Police, Fire, EMS and Public Works from a Single or Multiple Workstations
- Displays Incident Status in CAD Window and on Map
- Displays Status of Police, Fire, EMS and Public Works Units in CAD Window and on Map
- Integrated with CIS' Records Management System (RMS), Mobile Computer System (MCS), Jail Management System (JMS) and Civil Process System (CPS)

1.2 INQUIRIES

- Incident Number
- Case Number
- Date
- Date+Officer
- Incident History

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- Name/Location/Telephone
- Blotter/Log
- Person
- Vehicle
- Boat
- Firearm
- Article
- Alarm Number
- Profile
- Wrecker History
- State Inquiry Response
- Unit History

Masters\Addenda\Addendum D(11) CAD 03312024

**ADDENDUM D(12)
RECORDS MANAGEMENT SYSTEM (RMS)**

1.0 RECORDS MANAGEMENT SYSTEM (RMS)

RMS automates the police records management functions of an agency. The System provides simultaneous on-line use in Records, Dispatch, Bureaus, etc. Specifically designed for operation by sworn and clerical personnel, the System operation is Windows. Menus, Tool Bars, Help and related GUI tools provide an intuitive and efficient environment for the entire range of personnel that enter, access and track Incident records.

1.1 MODULES

RMS consists of the following modules:

- Administrative
- Offense
- Property
- Vehicle
- Victim
- Witness
- Offender
- Arrest
- Contact
- Central Intelligence Database
- Wants/Warrants
- Case Management
- Report Flow
- Court Order
- Citations
- Alarm/Census
- Accident

1.2 PRINCIPAL FEATURES

The principal features of RMS are as follows:

- Windows/GUI is utilized to speed entry and access to information.
- Object Oriented Data Sets provide uniform operator data entry functions in every module and increases productivity.
- Master indexes are automatically created from entered records for names, locations and phone numbers.
- Microsoft Word for text reports directly integrated with each Record.
- Document Scanning, Photos and Mug Shots are directly integrated with individual Records.
- Bar Code is directly integrated with each individual Record.
- Powerful built-in Inquiries will search 10s of thousands of records in seconds to find records and support Crime Analysis.
- Complies with the FBI model for incident records simultaneously tracks UCR, IBR, State and local ordinance violations from the same Window.
- The Case Management Module facilitates assignment and tracking of cases.
- The Report Flow System tracks Narrative Report submittal and approval.
- The CID Module creates a database of addresses, associates, MOs, SMTs, vehicles, aliases, gang membership, employment, etc. for each person entered in the System.
- The Crime Analysis Module facilitates drill down searches and Mug Shot lineups and is interfaced with the Crime Analysis System (CAS) Mapping.

- On-Line Help provides Code Table help to facilitate coded fields.
- Provides Statistical Reports.
- Matrix Security System specifies both module access and functions allowed within each System and agency, individually for each user and/or group of users.
- Report Flow Manager directs and tracks Reports to various Departments and Bureaus.

1.3 NIBRS FEATURES

- Conforms to State of Texas Specifications
- Captures required Data Elements
- Provides Segment and Incident Validation
- Provides Data Submittal

1.4 RMS INQUIRIES

1.4.1 Master Inquiries

- Name
- Location
- Vehicle
- Telephone Number

In addition to the Master Inquiries, Field Inquiries are provided in all RMS Modules. The specific Field Inquiries for each RMS Module are listed below.

1.4.2 Calls For Service Inquiries

- Agency, Incident Number
- Agency, Case Number
- Agency, Unit ID, Date Reported (Range), Activity, Officer ID, Disposition, How Received, Route, Beat, Firebox, EMS Zone
- Agency, Date Reported (Range) Name, Location, Common Place Name, Telephone Number
- Agency, Name, SSN, Driver License (OLN)
- Agency, State, Plate, VIN, Year, Make, Model
- Agency, Alarm Record Number, Panel Number, Alarm Number, Name, Location
- Agency, Business Number, Name, Location
- Date Reported (Range), Profile Reason, Circumstance, Unit ID, Officer
- Date Reported (Range), Tow Action, Reason, Wrecker ID, License Plate, Vehicle Make, Vehicle Model, Location

1.4.3 Administrative Module Inquiry

- Agency, Incident Number, Case Number, Date Reported (Range), Officer ID, Record Status, Hold Status, Investigative Status, Review Status, Activity Type, Incident Type, Route, Beat, Firebox, EMS Zone, Zone

1.4.4 Offense Module Inquiry

- Agency, Incident Number, Case Number, Offense Date (Range), Local Code (Range), UCR Code (Range), IBR Code (Range), Statute, Arrest Disposition, Offense Disposition, UCR Disposition, Officer ID, Route, Beat, Firebox, EMS Zone, Zone

1.4.5 Property Module Inquiries

- Agency, Incident Number, Case Number, Date Entered (Range), Property Type, Brand, Model, Recovered Date (Range), Destruction Date (Range) , IBR Loss Type, UCR Loss Type, Bin #, Tag #, Locker #, Evidence (Y,N)
 - Owner Last Name, First Name, Middle Name, Sex, Race, DOB (Range), Agency
- 1.4.6 Vehicle Module Inquiries**
- Agency, Incident Number, Case Number, Date Entered (Range), Make, Model, License Plate, Color, IBR Type, UCR Type, Recovered Date (Range) , IBR Loss Type, UCR Loss Type, Bin #, Tag #, Locker #, Evidence (Y, N),
 - Owner Last Name, First Name, Middle Name, Sex, Race, DOB (Range), Agency
- 1.4.7 Victim Module Inquiries**
- Agency, Incident Number, Victim Type
 - Agency, Incident Number
 - Victim Last Name, First Name, Middle Name, Sex, Race, DOB (Range), Agency
- 1.4.8 Witness Module Inquiries**
- Agency, Incident Number
 - Witness Last Name, First Name, Middle Name, Sex, Race, DOB (Range), Agency
- 1.4.9 Offender Module Inquiries**
- Agency, Incident Number
 - Offender Last Name, First Name, Middle Name, Sex, Race, DOB (Range), Agency
- 1.4.10 Arrest Module Inquiries**
- Agency, Incident Number, Case Number, Arrest Number, Arrest Date (Range), Local Code (Range), Officer ID, Statute, UCR Code (Range), Arrest Disposition, Arrest Type
 - Arrestee Last Name, First Name, Middle Name, Sex, Race, DOB (Range), Agency
- 1.4.11 Contact Module Inquiries**
- Agency, Incident Number, Contact Reason
 - Contact, Last Name, First Name, Middle Name, Sex, Race, DOB (Range), Agency
- 1.4.12 Criminal Investigative Database (CID) Inquiries**
- Agency, CID Number
 - Agency, Incident Number, Social Security Number
 - Agency, Incident Number Method of Operation
 - Agency, Incident Number Scars/Marks/Tattoos
 - Agency, Incident Number, Driver License, State
 - Last Name, First Name, Middle Name, Sex, Race, DOB (Range), Agency
- 1.4.13 Wants/Warrants Inquiries**
- Agency, Warrant Status, Issued Date (Range), Court
 - Agency, Warrant Status, Issued Date
 - Agency, Warrant Number
 - Agency, Incident Number, Warrant Status
 - Agency, Warrant Status, Issued Date (Range), Warrant Type
 - Service Date (Range), Warrant Status
 - Last Name, First Name, Middle Name, Sex, Race, Date of Birth (Range), Agency

1.4.14 Case Management Module Inquiries

- Agency, Incident Number, Open Date (Range)
- Agency, Case Number, Open Date (Range)
- Agency, Open Date (Range), Prosecutor
- Defendant Last Name, First Name, Middle Name, Sex, Race, DOB (Range)
- Agency, Case Schedule Date (Range)
- Agency, Case Schedule Date (Range), Case Name
- Agency, Case Schedule Date (Range), Investigator

1.4.15 Report Flow Inquires

- Agency, Module, Sender, Receiver, Sent Date/Time (Range), Due Date/Time (Range), Function, Status
- Narrative Search

1.4.16 Court Order Module Inquiries

- Agency, Incident Number
- Agency, Order Number
- Agency, Issued Date (Range)
- Defendant Last Name, First Name, Middle Name, Sex, Race, DOB (Range)
- Victim Last Name, First Name, Middle Name, Sex, Race, DOB (Range)

1.4.17 Citation Module Inquiries

- Agency, Incident Number, Issued Date (Range), Officer, Citation Type
- Agency, Incident Number, Issued Date (Range), Final Disposition, Citation Type
- Agency, Incident Number, Issued Date (Range), Final Disposition, Office, Final Disposition

1.4.18 Accident Module Inquiries

- Agency, Incident Number, Date (Range)
- Agency, Incident Number, Date (Range), Accident Number
- Agency, Incident Number, Date (Range), Case Number
- Agency, Incident Number, Date (Range), Officer
- Agency, Incident Number, Date (Range), Accident Type
- Agency, Incident Number, Date (Range), Citation Number

1.5 RMS REPORTS

1.5.1 Calls For Service Module

A. Standard Reports

- Officer Activity
- Officer Activity by Shift
- Unit Activity
- Unit History

B. Analysis Reports

- Analysis By Day
- Analysis By Shift
- Analysis By Route/Beat By Hour
- Analysis By Fire Box By Hour

- Analysis By EMS Zone By Hour
- Analysis By Activity By Hour
- Analysis By Activity By EMS Zone
- Analysis By Activity By Fire Box
- Analysis By Activity By Route/Beat
- Analysis By Activity By Day

C. Daily Summary Reports

- Daily Summary
- Daily Summary By Activity
- Daily Summary By Location
- Daily Summary By Disposition
- Daily Summary By How Received

1.5.2 Administrative Module Report

- Incident Report – Detailed
- Incident Report – Consolidated
- Incident Report – Public

1.5.3 Offense Module Reports

- Offense Disposition
- Offense Activity By Day
- Incident Report – Detailed
- Incident Report – Consolidated
- Incident Report – Public

1.5.4 Property Module Reports

- Property List
- Incident Report – Detailed
- Incident Report – Consolidated
- Incident Report – Public

1.5.5 Vehicle Module Reports

- Vehicle List
- Incident

1.5.6 Victim Module Reports

- Incident Report – Detailed
- Incident Report – Consolidated
- Incident Report – Public

1.5.7 Witness Module Report

- Incident Report – Detailed
- Incident Report – Consolidated
- Incident Report – Public

1.5.8 Offender Module Report

- Incident Report – Detailed
- Incident Report – Consolidated
- Incident Report – Public

- 1.5.9 Arrest Module Reports**
 - Arrest Report – Individual
 - Arrest Report – All
 - Arrest List
 - Arrest List-Juvenile
 - Arrest By Officer
 - Arrest By Charge
 - Incident Report – Detailed
 - Incident Report – Consolidated
 - Incident Report – Public

- 1.5.10 Contact Module Report**
 - Incident Report – Detailed
 - Incident Report – Consolidated
 - Incident Report – Public

- 1.5.11 Central Intelligence Database (CID) Report**
 - Involvement Report (Rap Sheet)

- 1.5.12 Wants/Warrants Module Report**
 - Warrant Listing

- 1.5.13 Case Management Module Reports**
 - Active Case Aging List
 - Investigators Case List
 - Prosecutors Case List

- 1.5.14 Court Order Module Report**
 - Court Order List

- 1.5.15 Citation Reports**
 - Citation List
 - Citation By Officer
 - Citation By Location
 - Citation Collection Letter – Parking

**ADDENDUM D(13)
JAIL MANAGEMENT SYSTEM (JMS)**

1.0 JAIL MANAGEMENT SYSTEM (JMS)

The Jail Management System is an on-line transaction based System which provides inmate management, facilities management, billing, special programs and seamless integration with CIS' other public safety software.

1.1 INMATE MANAGEMENT MODULES

- Booking
- Charge/Sentence/Release
- Property
- Incidents
- Registered Visitors
- Telephone
- Medical
- Drug Administration
- Prescriptions
- Documents
- Education
- Employment
- Visitation
- Accounts
- Scheduling
- Holds
- Victim Notification
- AKA
- Scars, Mark and Tattoos
- Screening Questions
- Classification
- Housing
- Inmate Movement
- Interrupted Sentence
- Property Locker

1.2 FACILITIES MANAGEMENT MODULES

- Inmate Gatekeeper
- Visitation Gatekeeper
- Group Inmate Movements
- Officer Post Log

1.3 INQUIRIES

1.3.1 MASTER INQUIRIES

- Name
- Address
- Telephone
- Vehicle

1.3.2 INMATE RECORD INQUIRES

- Current Inmate Population Inquiry By Housing or Intake Date
- Current Inmate Population Inquiry By Name

- Inquiry By Booking Number
- Inquiry By Property Locker
- Barcode
- Narrative

1.3.3 BOOKING MODULE VIEW INQUIRIES

The Booking Module provides a series of View Inquiries that enable the operator to view and access a listing of records for each inmate. The operator can change the order of the list, select any record from the list, or print the list. All of the View Inquiries of an Inmate's Records from all Modules may be accessed regardless of the Module that may be on the operator's screen.

1.3.4 INMATE GATEKEEPER INQUIRIES

- Display Inmates in Facility By Agency/Facility
- Display Inmates Out of Facility By Agency/Facility
- List Schedule Records by Agency, Facility, Date Range, Schedule Type, Purpose, Place, Transportation, Remarks, Booking Number

1.3.5 VISITATION INQUIRES

- Display Current Inmates By Agency/Facility
- Display Registered Visitors For Current Inmates
- Display Current Visitors for Current Inmates

1.3.6 GROUP INMATE MOVEMENT INQUIRES

- Movement By Agency
- Movement By Facility
- Movement By Location

1.3.7 OFFICER'S POST LOG INQUIRES

- Entries by Location/Post

1.4 LOG FEATURE

JMS provides a Log for each Inmate Record. The Inmate Log may be accessed by the operator to add information into the Inmate Record that is date/time/operator validated by the system and may not be altered.

1.5 REPORTS

- Booking Report
- Medical Question
- Account Transaction
- Daily List Booking Report
- Population Register
- Scheduled Events
- Schedule Events – Facility

**ADDENDUM D(14)
CIVIL PROCESS SYSTEM (CPS)**

1.0 CIVIL PROCESS SYSTEM (CPS)

The Civil Process System (CPS) is seamlessly integrated with the CIS CAD, RMS and JMS Systems. CPS provides entering, assignment, tracking and documenting delivery of civil papers. The CPS System provides the following modules:

- Case Module
- Process Module
- Registry Module

The Case Module contains basic information about a specific Case. The Case record is the Master Record of the Processes that will be served for that Case.

The Process Module contains the description and control information of a specific process to be served. Each Process has a separate record. A Transaction function provided to enter data and related comments for each of the financial transactions of a given process. When a transaction is posted, the amounts are posted to both the case and process records and balances are totaled in real-time at each level. The system provides the capability to manage all active processes from a single screen. Servers may be assigned, transactions posted and dispositions entered using convenient function keys.

The Registry Module contains the information on the originator of the request for service. This is generally an attorney associated with a law firm but may also be an individual. The Registry Module provides the master record for billing and an established account for additional cases and related processes.

The CPS provides the capability to generate both Statements and Returns of Service while displaying the process and/or transactions on the screen. Since posting of records occurs in a real time mode, the operator may view the effect of the current transaction posting. CPS' accounting functions are limited to providing Statements for each Process that may be used for billing purposes.

1.1 MODULES

- Case
- Process
- Registry

1.2 DOCUMENTS GENERATED

- Receipt of Payment
- Process Server Work Sheet
- Return of Service
- Statement

1.3 INQUIRIES

1.3.1 Case Module

- Agency, Case Number, Docket Number, Date Closed Status (Y,N), Date Opened (Range), Date Closed (Range), Plaintiff, Defendant, Originator, Attorney

1.3.2 Process Module

- Agency, Case Number, Date Received (Range), Date Served (Range), Process Number, Date Assigned (Range), Docket Number, Status, Date Served (Range), Server, Process Type, Date Cancelled (Range), How Served, Person Name (Y,N)

1.3.3 Registry Module

- Agency, Registry Number, Type, Status, Originator

1.3.4 REPORTS

- Case Process List
- Process Statement
- Process Server Work Sheet
- Return of Service

1.3.5 SPECIAL

- Checks

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**ADDENDUM E(W)
CAD-E911 INTERFACE SPECIFICATIONS**

1.0 ALI CONTROLLER SPECIFICATIONS

- 1.1 Operation of the E911 Interface is based on the User's ALI Controller's CAD port production ALI Messages conforming to the NENA Specifications and AT&T Standard Specifications for ALI Message Format and Protocol.
- 1.2 A Dispatcher shall have a unique Telephone Console ID denoted by Cn where n = 01, 02, 03 . n.
- 1.3 A Dispatcher's Workstation shall have a unique Telephone Console ID equal to Cx where x = A, B, C .. x.
- 1.4 When a Dispatcher answers an E911 call at his Telephone Console, the ALI Controller will generate an ALI Message.
- 1.5 The E911 ALI Controller shall then forward the ALI Message to its CAD Port. The ALI Message will contain a tag for Cx to identify the Telephone Console that answered that Call.

2.0 CAD INTERFACE SPECIFICATIONS

- 2.1 The Dispatcher shall enter Dispatcher's Telephone Console ID on the CAD Screen during Sign on.
- 2.2 The Dispatcher shall create an E911 Call Window by a Click on the CAD Menu Bar.
- 2.3 The E911 Window shall provide a Queue for the Calls answered by that specific Dispatcher.
- 2.4 The E911 Interface enters the ALI Messages into the Queue and Call Window of the Calls answered by that Dispatcher.
- 2.5 When the Dispatcher Clicks on any Call listed on the E911 Call Window, the E911 Interface shall enter the ALI Name in the CAD Name Field and Address in the CAD Location Field. The Call will then be deleted from the Call List.
- 2.6 The Dispatcher may then edit the Name and Address entered in the CAD Fields.
- 2.7 The E911 Interface will attach the original ALI Message to Log of that CAD Record.

3.0 CIS RESPONSIBILITY

- 3.1 The E911 Interface software shall be loaded by CIS remotely on the User's Computer (Server).
- 3.2 No on-site installation is proposed.

3.3 CIS will provide telephone support to facilitate Paragraph 4.0 below.

4.0 USER RESPONSIBILITY

4.1 The User shall provide a serial port on the User's ALI controller.

4.2 User shall arrange for the ALI Controller's Installer to be on-site to configure the CAD Port and Cable Pins and Test the transmission of ALI Messages to the CAD. User shall schedule the Installer's on-site configuration and test with CIS for CIS to provide technical support by telephone.

4.3 In the event that the ALI Message as displayed on the CAD Screen is not synchronized with the ALI Message Display, the User will be directed by CIS Support to a CIS Procedure that will record ALI Messages. The User shall then send the ALI Message records to CIS via e-mail. CIS shall then customize the E911 Interface to the local ALI Message Format and download the revised software to the User.

5.0 MAPPING FUNCTIONS

CAD-E911 Mapping Functions including Phase 2 Wireless require the CIS CAD Mapping System.

**ADDENDUM K(5)
AUTOMATIC VEHICLE LOCATION SYSTEM (AVL)**

1.0 GENERAL

The CIS AVL System is used in conjunction with the CIS Computer Aided Dispatch ("CAD") System and Mobile Computer System ("MCS").

2.0 FEATURES AND FUNCTIONS

The operational features and functions are follows:

2.1 Transmits the Unit's GPS Coordinates to the CAD System.

2.2 The AVL System pin maps an Icon representing the Mobile's Service Type on the CIS CAD Map and MCS Map Clients. Attributes include the Unit Number, assignment and status.

2.3 Provides AVL Playback

3.0 CAD SYSTEM – CLOSEST UNIT RECOMMENDATION

Closest Unit will be determined as follows:

3.1 Shortest Driving Distance

3.2 Road Closures

3.3 Maximum Vehicle Speed

3.4 Status Lag Time

A lag time will be associated for each Unit Status. The Unit Lag Time will be added to the Unit to Destination Time to determine Closest Unit.

4.0 USER RESPONSIBILITY

4.1 User shall supply a Wideband Wireless Networks: 4G LTE Air Cards with integrated GPS or separate GPS receivers and antennae, laptops, mounting hardware and all other items of labor and equipment required as detailed hereinafter to support the Mobile Computer System (MCS) and AVL System. User shall inform CIS of User's intended operational requirements, fleet size and coverage specifics prior to any purchase of the network, laptops, equipment, etc. CIS will then provide User with specific information and specifications including wireless bandwidth.

4.2 User shall confirm with Wireless vendor the peak capacity of the Wireless Network. The peak number will occur during special events and local/regional emergency systems. Saturation of all networks grows at an exponential rate that cannot be increased by other means except available bandwidth or channels. Marginal coverage due to both backbone sites and topography increases transactions and the saturation rate. User shall provide CIS with technical contacts for the Wireless Network Vendors being considered in User's geographical area.

4.3 The User shall supply any required Wireless hardware/network for test purposes and/or vendor developer kit upon CIS request.

- 4.4 The User will install all the above MCS Mobile Hardware, Wiring, Receiving equipment, etc.
- 4.5 Maintain Unit Table for Maximum Speed.
- 4.6 Maintain Status Table for Lag Time
- 5.0 **AVL SYSTEM ACCEPTANCE**
AVL System Acceptance shall be at CIS, in accordance with Addendum R(4).

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**ADDENDUM M (3)
ACCEPTANCE PROCEDURE FOR SYSTEM(S)**

Acceptance of the System(s) Basic Program Product(s) (System(s)) licensed in this Agreement shall be based solely on substantial compliance with the Specifications detailed in the Agreement Definition: Deliverables under this Agreement.

The Acceptance Procedure is a two (2) step process. The "First Step" is Acceptance for Deployment (Delivery and Installation) of the Basic Product System(s). The Procedure is conducted at the Management Training, Orientation and Acceptance Test of the System(s) conducted at the CIS facility as detailed in the Agreement, Addendum C, Statement of Work. The "Second Step" is Verification Procedure for Final Acceptance of the Deployed System(s) installed at the User's Host System Site Server(s) is detailed in Agreement, Addendum C, Statement of Work (SOW).

In the First Step, Addendum C (Task 8, Paragraph 3.8.2 of Addendum C hereto), CIS will demonstrate to the User at CIS that the System(s) configured by CIS for the User substantially complies with the Specifications set forth in said Addendum D and other applicable Addenda to this Agreement on a CIS Server if at CIS or on the Host System, Server(s) if located there. Said demonstration for the User that the System(s) substantially complies with said Addendum D and other applicable Addenda shall constitute Acceptance of the System(s) by the User for Deployment and Installation of the Host System of the Basic Program Products. User shall acknowledge in writing Acceptance of the System(s) for Deployment upon said demonstration.

In the Second Step (Task 9, Paragraph 3.9.2.1 of Addendum C hereto), Final Acceptance will be conducted at the User's site after installation by CIS of the System(s) on the Host System Server(s) at the User's Site. CIS will demonstrate that the System(s) substantially perform as demonstrated during Step One above. Said demonstration verifies and constitutes Final Acceptance for the User. User shall then acknowledge in writing Acceptance Verification of the System(s).

Enhancements and modifications to the System(s), Special Program Products, Other Program Products and Other Products as specified therein are excluded from this System Acceptance Procedure and shall not bear on User's Acceptance and Scheduled Payment(s) set forth in Amendment A that may be related to and Acceptance(s) of the Basic Program Products.

The acceptance procedures for Special Program Products and Other Program Products Scheduled in the Agreement are set forth in the applicable Addendum R(4).

**ADDENDUM P(5)
MOBILE COMPUTER SYSTEM (MCS)**

1.0 GENERAL

The MCS System Software consists of any of the following:

- MCS Server Software
- MCS CAD Client Software
- MCS Enhanced CAD Client Software
- MCS State/NCIC Interface
- MCS Mapping Software
- MCS RMS Client Software

2.0 MCS CAD CLIENT TRANSACTIONS

- CAD Dispatches to Mobile
- Mobile Status to CAD
- Mobile Disposition to CAD
- Mobile Traffic Stop to CAD
- Incident Log
- Incident Blotter
- Prior Call History
- Premise Information
- Displays ProQA Data
- CAD Message to Mobile
- Mobile Message to CAD
- Mobile Message to Mobile
- RMS Image to Mobile

3.0 MCS ENHANCED CAD CLIENT TRANSACTIONS

- Incident Report Entry, Inquiry and Update
- Report Flow
- Person, Location, Plate, Date Range, Unit History Inquiries
- CID Name Involvements
- Select Data extract to agency supplied Forms; completed Forms are stored as Supplemental Narratives

4.0 MCS STATE (CJIS/NCIC) INQUIRIES

- Person
- Vehicles
- Firearms
- Boats
- Articles

5.0 MCS MAPPING SPECIFICATIONS

- Displays Incident and Vehicle Location
- Displays E911 Call Location
- Uses Agency Shape Files
- Interfaced with ESRI On-Line
- Interfaces with Pictometry

6.0 MCS SYSTEM HARDWARE AND SYSTEM SOFTWARE REQUIREMENTS

6.1 Mobile Laptop Requirements

- Processor: i5 Gen 10, minimum; i9, recommended

- RAM: 16 GB, minimum; 32GB, recommended
- 500 GB SATA, minimum; 1 TB SSD, recommended
- Air Card – 4G, minimum; 5G, recommended.
- Touch Screen
- Back-lit Keyboard
- Automobile Accessory AC Adaptor
- Ruggedized
- Windows 11 Professional – 64 Bit
- MS Word
- Internal or External GPS if AVL is desired

6.2 MCS Server Requirements

6.2.1 Server Specifications

Check with CIS for specifications applicable to the number of Mobiles initially and anticipated.

7.0 CJIS REQUIREMENTS

7.1 Virtual Private Network (VPN) and Two (2) Factor Authentication

A Virtual Private Network (VPN) is required to satisfy CJIS requirements; two (2) factor authentication may be required.

7.2 Network Diagram

User shall prepare a Network Diagram subject to State CJIS Requirements. Said Network Diagram shall be approved by the State CJIS prior to CIS Mobile Installation.

8.0 LIMITATIONS

8.1 Features

Certain features and functions may not be available for the current version of the User's System, Windows, Mobile Laptops or Wireless. Check with CIS for availability.

8.2 Performance

Performance, including response time is a function of User's hardware and wireless network or common carrier communications network and is outside the scope of the CIS MCS Software furnished herein. User will, at his own cost, purchase any hardware and software necessary to achieve and maintain User's desired performance within the limitations imposed by said hardware, including without limitation of MCS Servers, Laptops and wireless network.

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**ADDENDUM P(10)
CIS CONNECT**

- 1.0 GENERAL**
CIS Connect is a Mobile Application designed to operate on IOS and Android devices.
- 2.0 CALLS FOR SERVICE**
 - Location
 - Call Type
 - Persons
 - Vehicles
 - Notes
- 3.0 UNIT STATUS**
 - Displays Unit Status
 - Unit Status to CAD
- 4.0 MAPPING**
 - Displays Calls for Services and Unit Locations
 - Turn by Turn Directions – estimated availability 1st quarter 2026
- 5.0 GPS**
 - Unit GPS is read and sent to the CIS CAD and Mapping Systems
- 6.0 SUPPORTED OPERATING SYSTEMS**
- 6.1 IOS**
- 6.2 Android**
To be Determined

**ADDENDUM R(4)
ACCEPTANCE PROCEDURES FOR SPECIAL PROGRAM PRODUCTS AND OTHER
PROGRAM PRODUCTS**

1.0 SPECIAL PROGRAM PRODUCTS

1.1 ACCEPTANCE PROCEDURES

Acceptance of a Special Program Product shall be based solely on reasonable compliance with the applicable Addenda listed in the Definitions of this Agreement, or as set forth in any Amendment to this Agreement hereinafter, or as set forth in specifications in any Amendment to this Agreement as applicable. CIS will demonstrate that the Special Program Product reasonably complies with the Specifications set forth in its applicable addendum. Said demonstrations that the Special Program Product reasonably complies with the applicable addendum shall constitute acceptance of the Special Program Product by the User. The System(s) Acceptance Procedure will be conducted in Two (2) Steps. The First Step will be conducted on the CIS Server(s) and Workstation(s) at CIS. The Second Step is Acceptance Verification and will be conducted remotely on User's Server at the time of Initial Delivery.

User shall acknowledge User's Systems Acceptance in writing at the times of Systems Acceptance at CIS in Step 1 and Acceptance Verification in Step 2.

1.2 FAILURE TO ACCEPT

In the event that a given Special Program Product is not in reasonable compliance with the applicable Addenda, User may reject said Special Program Product. If User rejects said Program Product under the provisions of Paragraph 1.1 above and CIS fails to cure the lack of compliance within ninety (90) days, then CIS shall refund the money received by CIS for that given Special Program Product. The User agrees that the User's sole recourse for rejection of a given Special Program Product shall be the refund of any money paid to CIS for that Special Program Product and that Special Program Product shall then be deleted from the Agreement and User's Computer.

2.0 OTHER PROGRAM PRODUCTS

Other Program Product(s) consist of hardware and/or software and services supplied by other vendor(s) under separate vendor's license agreement(s) between the vendor and the User. The terms and conditions of the sale, acceptance, warranty, maintenance and support, are given in said vendor's license/purchase agreement. The User agrees that CIS' sole responsibility is to manage the transfer of User's funds received by CIS for payment to the vendor. The User will pay the vendor directly for maintenance and support beyond the vendor's initial warranty period unless payment(s) are made to CIS under scheduled Diagnostic support.

3.0 FAILURE TO DELIVER SPECIAL PROGRAM PRODUCTS AND OTHER PROGRAM PRODUCTS

In the event that either User and/or CIS determines that it is unreasonable for CIS to provide for any reason including cost and/or compatibility with the System(s) any Special Program Product or the User does not Accept any Special Program Product on delivery for any reason, then CIS will delete said Special Program Product and any balance due regarding said Special Program Product from the Agreement, and refund to User any monies paid to CIS for said Special Program Product.

If the User decides to delete an Other Program Product if it has been ordered, and if delivered and not been placed in service (not connected to the System(s)), any payment made by CIS on behalf of the User shall be subject to the return policy and restocking fee, if any of the Vendor of said Other Program Product. Any balance due for said Other Program Product shall then be deleted from the Agreement.

If the User desires to delete an Other Program Product, if ordered, delivered and it has been placed in service (connected to the System(s)), it shall only be subject to said Vendor's Warranty and Maintenance Policy:

Deletion of any Special Program Product or Other Program Product from the Agreement shall not bear on the User's acceptance and payment for any Basic Program Product or any other Special Program Product or Other Program Product in the Agreement or any Amendment thereto.

4.0 OBLIGATIONS

User acknowledges that User has entered into this agreement with the understanding that any or all of the Special Program Products and Other Program Products listed in the Definitions of the Agreement may not be deliverable or acceptable to the User and that the User's sole recourse for any failure to deliver or lack of acceptance of said products is specified in the above paragraphs. The disposition(s) of any of said product(s) shall not affect the other obligations of the parties hereto under this Agreement.

**ADDENDUM S(3)
CAD-MAPPING SYSTEM (CMS)**

- 1.0 GENERAL**
The CAD-Mapping System (CMS) displays Calls for Service, E911 Call and Units.
- 2.0 SPECIFICATIONS**
 - 2.1 E911 Calls**
 - 2.1.1** Each E911 Call and Wireless Phase 1 and/or Wireless Phase 2 Call answered by a given Dispatcher will appear on that given Dispatcher's E911 Window on that given Dispatcher's CAD Incident Entry Display.
 - 2.1.2** E911 Wireless Phase II Calls will be Reverse Geocoded.
 - 2.1.3** E911 Wireless Phase II Calls that have been Reverse Geocoded, CMS will provide the address and Latitude/Longitude to the CAD System. The Dispatcher may then import the Location from the E911 Interface or manually enter said Address in the Location Field on the CAD Incident Entry Window.
 - 2.1.4** If a given Wireless Phase 2 Latitude/Longitude point is not within a block range in the ESRI Map's Address Database, a not found message denoted by a red "X" will appear next to the Location when the Dispatcher hovers his cursor over the E911 Icon on the map.
 - 2.1.5** If a given Wireless Phase 2 Latitude/Longitude point is within a block range in the ESRI Map's Database, the Address will appear in a dialogue box when the Dispatcher places his cursor over the E911 Icon on the map. The Dispatcher may then import the Location from the E911 Interface or manually enter said Address in the Location Field on the CAD Incident Entry Window
 - 2.2 Calls for Service**
When selected, this button allows a given Dispatcher to display the Active Incidents Window on the map display and view the Incident Number, Activity Type, Address and Map Station ID for all "pinned" incidents on the map
 - 2.3 Unit Location**
 - 2.3.1 AVL Systems**
Units with GPS will be displayed at their actual location.
 - 2.3.2 Non-AVL Systems**
At each given Dispatcher's CMS Display, only those Units signed on to displays in the Map Stations Window for a given Dispatcher will be Pin Mapped. Unit(s) assigned to a given Calls for Service will be Pin Mapped to the Call for Service location.
 - 2.4 Map Layers**
Any given number of valid Map Layers may be selected for viewing on a given CMS Display. Clicking and highlighting the "Layers" option button on the CMS Display activates the Map Layers Window

3.0 GIS DATA REQUIREMENTS

3.1. GIS Data

The User shall supply GIS Data in ESRI Shape File format.

Masters\Addenda\CAD -- Map Interface - S\Addendum S(3) 06012018

**ADDENDUM S(10)
CAD-STATE INTERFACE**

1.0 CAD-STATE INTERFACE SPECIFICATIONS

- 1.1** The CAD-State Interface provides the following State/NCIC transactions from the CAD Data Entry Screen and the CAD State Interface Screen:
- Vehicle Registration Inquiry
 - Driver's License Inquiry
 - Name Inquiry
 - Firearms
 - Articles
- 1.2** The State Reply will be to the CIS CAD-State Interface Screen attached to the CAD Entry Screen on the CAD Workstation.
- 1.3** For Inquires that are generated from a Call for Service record, the Inquiry and Return will be attached to the Calls for Service Record. State Return data will be parsed and added to the Calls for Service Person and Vehicle records.
- 1.4** Inquiries can be generated from the CAD Quick Entry Window or from the CAD Command Line.
- 1.5** Fields and Syntax shall be per State Specification.

2.0 USER RESPONSIBILITY

- 2.1** User will provide CIS access to the State as required for technical information.
- 2.2** A State Terminal ID or Mnemonic for each CAD Workstation separate from the State provided Full Screen Session.
- 2.3** Provide Network Equipment per State approved Network Diagram.

3.0 CIS RESPONSIBILITY

- 3.1** Provide the CAD-State Interface per State requirements.
- 3.2** Remotely install the CAD-State Interface at Customer Site.
- 3.3** Remotely configure CAD Workstations.
- 3.4** Test CAD-State Interface on each CAD Workstation.

**ADDENDUM T(42)
KOLOGIK SYSTEM
CONVERSION TO
CIS SYSTEM**

1.0 SCOPE

CIS will undertake a Conversion Program for certain of the User's Records created in the existing Kologik Software ("Kologik") System. The User shall be responsible for providing CIS access to the Kologik System for download of the files to CIS. CIS will use its existing conversion programs that will convert the Kologik Data Files to CIS' SQL Tables.

1.1 PHASES

The User File Conversion is performed in phases as follows:

- Phase 1-File Download by CIS
- Phase 2-File Conversion, Test and Verification by CIS
- Phase 3-Analysis and Approval by User
- Phase 4-Delivery and User File Conversion

2.0 PHASE 1-FILE DOWNLOAD

The User will provide access to a backup of the Kologik System. CIS will electronically download the Files to CIS.

3.0 PHASE 2-CONVERSION SOFTWARE DEVELOPMENT, TEST AND VERIFICATION BY CIS

3.1 User Code Tables

CIS will convert the User's Code Table to the CIS Systems' Code Tables.

3.2 User Geofile

Kologik Files

Addresses
Intersections
Common Place Names

CIS Geofile

Geostreet – Point Address and Block Ranges
Geointersection
Geocommon

3.3 User Master Name Records

Kologik Files

Name
Description
ID
Physical Characteristics
Aliases
Previous Addresses

CIS Module/Sub Module

CID Name
CID Descriptors
CID ID
ID SMT
CID Associates
CID Address

3.4 User Call for Service Records

Kologik Files

Calls for Service

CIS Module/Sub Module

RMS Calls for Service
RMS Calls for Service Lo

3.5 User Incident Records

Kologik Files
Incident Detail

Incident Notes
Property
Victims
Witnesses
Arrest
Narrative

CIS Module/Sub Module

RMS Administrative
RMS Location
RMS Offenses
RMS Administration Blotter
RMS Property
RMS Victim
RMS Witness
RMS Arrest
RMS Narrative

3.6 User JMS Records

Kologik Files

Intake
Charge
Property
Holds
Observation Questions
Narratives

CIS Module/Sub Module

JMS Intake
JMS Charge
JMS Property
JMS Holds
JMS Intake Questions
JMS Narrative

4.0 PHASE 3-ANALYSIS AND USER ACCEPTANCE

4.1 CIS will demonstrate the converted files at CIS Management Training and Orientation and at a later date when complete.

4.2 Payment will be made by the User only if the User DOES ACCEPT the conversion and CIS delivers conversion software. See Paragraph 8.3 below.

5.0 PHASE 4-DELIVERY AND FINAL USER FILE CONVERSION

5.1 CIS will run the conversion software.

6.0 DATA ERRORS

User acknowledges that errors exist that may prevent the User's file data from being converted or that errors may occur in conversion of said data files and that CIS is not responsible for the quality of the resultant User's data files or converted records on the User's Computer.

7.0 ACCEPTANCE

Acceptance of the User File Conversion shall be in accordance with Addendum R(4).

8.0 PAYMENT

8.1 In the event that User cannot meet the requirements of Paragraph 2.0 above and/or does not accept the CIS conversion (Paragraph 4.2), User will not be obligated to pay the Record Conversion Fee detailed in Schedule A hereto. CIS will credit any payments received for the Record Conversion against final payments and CIS will not be obligated to deliver any Record Conversion software.

- 8.2** Failure by CIS to develop Record Conversion software for User's data files or failure by User to authorize CIS development of conversion software shall not in any way affect the obligation of the parties hereto for the other System(s), Products and Services scheduled under this Agreement in accordance with Addendum R(4).
- 8.3** In the event that User accepts the Record Conversion, User will pay CIS the Record Conversion fee detailed in Addendum A hereto upon delivery of the File Conversion software.
- 8.4** In the event the User has authorized CIS to deliver the Record Conversion software, and User at a later time after Management Training and Orientation at CIS reports to CIS for the first time errors and/or problems with the conversion, then CIS will determine the additional cost to provide any additional required conversion programming. The User acknowledges that any additional conversion programming authorized by the User will be billed to the User at the rate of \$ 2,400.00 per day.

**ADDENDUM V (5)
eCITATION SYSTEM (ECS)**

- 1.0 ECS FUNCTIONALITY**
- 2.0 ECS CLIENT**
- 2.1 Create New Citation**
- 2.2 Import Calls for Service Information via File (Windows) or QR Code (Handheld)**
 - Incident Number
 - Date/Time
 - Location
 - Violator
 - Vehicle
- 2.3 Add Violation(s)**
 - State Violations
 - Local Ordinances
- 2.4 Add Violation Conditions**
 - User Defined for each Violation
- 2.5 Add Notes**
 - Incident Number
 - Date/Time
 - Location
 - Violator
 - Vehicle
- 2.6 Add Signature**
 - Windows – Signature Pad
 - Handheld - Finger
- 2.7 Save Citation**

Citations will be saved to the Database
- 2.8 Print Citation**
- 2.9 Create Warning**

Provides Warning Button
- 2.10 Export Data to RMS**

Data will be automatically exported to CIS RMS Citation Module
- 2.11 Export Data to Court System**

Data is exported to Agency's Court System

3.0 ECS PORTAL

3.1 ECS Dashboard

3.2 Categories

Violations can be categorized

3.3 Violations – Creation and Update

3.4 Court Dates

User determined Court Dates

3.5 Ticket Printout

Ticket Printout is defined for each Agency's Ticket Types

4.0 USER RESPONSIBILITIES

4.1 Traffic Citation

The User shall supply CIS with a Blank and a Filled-out Traffic Citation

4.2 Citation Code Tables

The User shall supply CIS with all Code*Table Values per CIS specifications.

4.3 Provide Court System Contact

4.4 Provide Court System Interface Specification

4.5 Provide Court System Test System

4.6 Provide Handheld Test Equipment – If applicable

5.0 LIMITATIONS

5.1 Performance

Performance, including response time, is a function of User's hardware and Wireless Network or Common Carrier Network and is outside the scope of ECS. User will, at his own cost, purchase any hardware and software necessary to achieve and maintain User's desired performance within the limitations imposed by User's Hardware and Network without limitation.

**ADDENDUM X(6)
LIVE SCAN FINGERPRINT INTERFACE**

1.0 GENERAL

The Live Scan Fingerprint Interface (Interface) provides the capability for a User to export data to a Live Scan System.

2.0 USER RESPONSIBILITY

2.1 Text or XML File Interface must be installed on the Live Scan System.

2.2 Provide CIS with the selected Fingerprint System's API specifications for a Receive Directory to receive specified CIS data for the CIS JMS System.

2.3 The Fingerprint System must enable the User to access the Receive Directory to import the Text File(s) to the Fingerprint System Application.

2.4 Arrange for CIS a test environment or Fingerprint System for CIS to remotely test the CIS Interface with the Fingerprint System.

2.5 Provide Mandatory Fields.

2.6 Provide Technical Contact to CIS Support Staff.

3.0 CIS RESPONSIBILITY

3.1 CIS will provide Interface software to export a Text or XML file consisting of person descriptors and charge data to the Live Scan System.

3.2 Fields not captured by CIS System will be entered into the Fingerprint System directly by the User using Fingerprint System's keyboard.

3.3 A series of commands shall be provided by CIS for the Interface to transmit the Text of XML File to the Live Scan System.

3.4 CIS will install and test the Interface by electronic download.

**PROFESSIONAL SERVICES AMENDMENT NR. 01
TO
PROFESSIONAL SERVICES AGREEMENT NR. 554 ("AGREEMENT")
BETWEEN COMPUTER INFORMATION SYSTEMS, INC. ("CIS")
AND
JACK COUNTY SHERIFF'S OFFICE ("USER")**

WHEREAS, User requires computer servers, routers, accessories, etc. ("Hardware") and related system software collectively hereinafter referred to as "Network Technology" for operating CIS Systems; and,

WHEREAS, User desires to have a single source for procurement of CIS Systems and required Network Technology; and,

WHEREAS, CIS has agreements with Network Technology Suppliers(s) under which it purchases Network Technology; and,

NOW, THEREFORE, the parties agree to the following:

1. CIS will act as Agent on behalf of the User to purchase the Network Technology detailed in Attachment Nr. 01 and provide Services detailed in Attachment Nr. 02.
2. User agrees to pay CIS for the Network Technology per the Payment Schedule detailed in Addendum A of the Agreement or Attachment Nr.01. Adjustment of costs for hardware and software items deleted by User shall be subject only to: (i), Manufacturer's return policy; (ii), restocking fee; and (iii), return shipping and handling costs.
3. User agrees that upon delivery to User title to and risk of loss for any delivered Network Technology manufacturer's warranty and maintenance and support provisions shall pass through to User.
4. It is understood and acknowledged by the User that CIS and the Network Technology Manufacturers ("Manufacturers"); are independent corporations acting separately under the terms and conditions of their separate contracts with the User for warranty and maintenance.
5. User agrees that acceptance shall be based solely on demonstration that upon installation, that the Network Technology is operational in accordance with the applicable Manufacturer's specifications.
6. User agrees that payment by User of any CIS invoice shall indicate that User has accepted the Network Technology on said invoice.
7. User agrees to be responsible for and to pay all costs of any State taxes, local taxes or permits that may be applied to the Network Technology scheduled in Attachment Nr. 01.
8. User agrees that the sole warranty, maintenance and support provisions, if any for the hardware or software products detailed in this Amendment are the published warranty, maintenance and support provisions of that Manufacturer of a given computer hardware

or software product and that there is no other warranty, maintenance or support conditions expressed or implied by CIS.

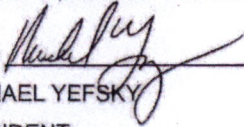
9. User understands and agrees that the applicable Manufacturer's warranty, and/or maintenance and support if any commences and terminates solely in accordance with that given Manufacturer's published specifications. Commencement of any computer hardware warranty will occur on the date of delivery either at CIS or at the User, whichever is first. Commencement of any systems software warranty and/or support commences on the date of purchase or registration as applicable for a given manufacturer. The User is solely responsible for all warranty and/or maintenance and support renewals and all related costs directly with the applicable Manufacturer that is not scheduled and included in this Amendment.
10. User will pursue all Network Technology maintenance, support and warranty services, after delivery, acceptance and expiration, directly with the Manufacturer(s).

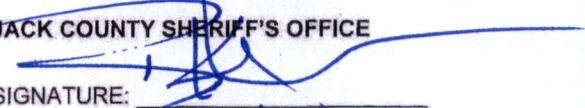
In the event of any dispute regarding the Manufacturer's warranty, maintenance or support or any other claim regarding the delivered and accepted Network Technology, User agrees to pursue its resolution outside this Amendment directly with the Manufacturer. CIS can lend the User technical assistance with its dispute.
11. User agrees to pay CIS for the Network Technology as detailed in Attachment 01 despite any problem outside this Amendment User has with CIS' performance under the Agreement as amended.
12. CIS and User agree that any dispute or course of action of this Amendment does not in any way affect the obligations of CIS or User under the Agreement.
13. User is solely responsible for the LAN and/or Wide Area Network connected to the System.
14. User acknowledges and agrees that the performance at remote sites is also limited by the bandwidth of the WAN, computer and workstations employed by Users.
15. User agrees to provide a network of dedicated data lines with adequate bandwidth as specified by CIS.
16. User and Additional Users Facility Responsibility
 - a. User and Additional Users will provide the following network, equipment, labor and materials (Facilities) required to support the Network Technology including but not limited to:
 - Utility/Emergency Power
 - UPS as required
 - Power and LAN Access at the Host Server, Rack Server and Workstations
 - 100/1000 LAN
 - 100/1000 Switches as Required
 - CAT 6 Wiring to Workstations

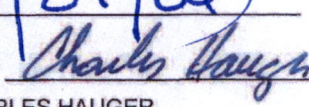
- b. All User and any Additional User facilities shall be ready and tested prior to User scheduling delivery and installation of the Network Technology at User's and Additional Users sites.
- 17. All other terms and conditions of the Agreement as amended not in conflict with this Amendment shall apply to this Amendment including but not limited to the Agreement Paragraph B, Warranty; Paragraph C, Limitation of Liabilities; and Paragraph H.7, Venue and Jurisdiction.
- 18. In the event there is a dispute between the parties hereto with regard to any specifications, terms or conditions, the order of precedence shall be this Amendment Nr. 01, the Agreement as amended, and any resultant User Contract Documents.

COMPUTER INFORMATION SYSTEMS, INC.

JACK COUNTY SHERIFF'S OFFICE

SIGNATURE: 
NAME: MICHAEL YEFSKY
TITLE: PRESIDENT
DATE: MARCH 2, 2026

SIGNATURE: 
NAME: BRIAN KEITH UMPHRESS
TITLE: COUNTY JUDGE
DATE: 3/27/26

SIGNATURE: 
NAME: CHARLES HAUGER
TITLE: SHERIFF
DATE: 3-25-26

Exhibits: Attachment 01

**AMENDMENT NR. 01, ATTACHMENT 01, SCHEDULE 1
HARDWARE DETAIL**

1. Data Servers (1)

Lenovo ThinkSystem Server

- Intel Xeon Processor
- 64 GB Memory
- RAID Controller
- 1.8 TB SAS Array
- Redundant Power Supply
- 5 Year 24x7, 4 Hour Response.Maintenance Keep your drive

2. Network Access Storage

Synology NAS

- RackStation Rackmount NAS
12 TB SATA Array

3. Firewalls (1)

Cisco Firepower 1010

- Anyconnect 25 User
- SMARTnet 1 Year

4. E911 Interface Hardware

Perle Media Converter

**AMENDMENT NR. 01, ATTACHMENT 01, SCHEDULE 2
SYSTEM SOFTWARE**

1. Windows Server

- Windows Server 16 Core License (1)
- Windows Server Client Access License (23)

2. SQL Server

- SQL Server Edition (1)
- SQL Client Access License (23)

**AMENDMENT NR. 01, ATTACHMENT 01, SCHEDULE 3
BARCODE HARDWARE**

- 1. Barcode Printer (2)**
 - Zebra Barcode Printer**
 - ZD621
 - USB and Ethernet Connection
- 2. Labels- 12 Rolls (2)**
- 3. Ribbons (1)**
- 4. Barcode Wand (1)**
 - LS4278**
 - Wireless and USB
- 5. Shipping**
 - LS4278**
 - Wireless and USB

**ATTACHMENT NR. 02
STATEMENT OF WORK**

- 1. Site Inspection**
 - Travel to JCSO
 - Inspect Server Room
 - Inspect Existing Workstations
 - Inspect Dispatch Area
- 2. Network Engineering**
 - Subnet Engineering
 - JCSO Network Engineering/Security Engineering
 - Implement Engineering/Security Engineering Network Isolation Security
 - Implement Backup Engineering/Security Engineering Network Isolation/Security
- 3. Order and Deliver Servers, Barcode Printers and System Software for JCSO**
- 4. Install Server, System Software and JCSO**
- 5. Install CIS Software on Client Workstations**
 - Workstation (3)
 - Mobile Units (20)
- 6. Unpack and Install Barcode Hardware**
- 7. Inspection and Testing**
 - Test CIS Software End-to-End